

Spring 2025 Neighborhood News

Join us for Concerts on the Lawn 2025

Support The Powerful Work of The Foundation:

Freewill donations at the concerts will go directly to supporting the Grand Traverse Pavilions Foundations efforts to care for the elders in our community.

*** The parking garage is open to the public at 5:30pm the day of the concert.

*** Concessions available for purchase provided by Forefront. Moomers ice cream and Kettle corn will also be available.

*** See attached flyer for concert dates and times.

*** No concert the week of July 4th.

*** Concerts are subject to change due to inclement weather.



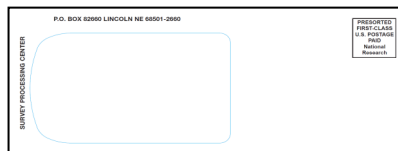
Satisfaction Survey

We are committed to providing excellent care and service. NRC Health, an independent outside resource, has been commissioned to conduct a satisfaction survey of our residents. We are asking for your assistance in completing the short survey, designed to give us feedback on levels of satisfaction with the care and service we provide. Your input will help us in two very important ways. It will help us identify opportunities for improvement, as well as identify areas in which our staff has achieved excellence in the care and service they deliver. It will take only a few minutes of your time to complete the survey. Your responses are confidential. Surveys are processed by NRC Health and a summary report is prepared. This report does not include any information that can be linked to individual responses. There is a form for written comments. If you choose to submit comments, the form will be shared with us. It is not necessary for you to identify yourself on the survey or comment form. We strive for excellence! Your time and participation are greatly appreciated. Your input is needed so we can continue to improve areas that are important to you. Please complete the survey and return it to NRC Health in the postage-paid envelope provided. It is important that you return the survey by the due date.

We appreciate your help! Thank you!

For more information about this survey, go to www.myinnerview.com/satisfaction

**Please watch
your mail for
this envelope!**



**The envelope
will contain a
survey from
NRC Health.**



Item Drop Offs

We have had an item drop off table in our vestibule to allow families to drop items off to their loved ones without having to come inside. We love to be able to give families this option, but want to make sure these items are delivered to the intended resident. In consideration of this we want to remind families to clearly **LABEL** the items they are dropping off. If you do not have a way to label your item we ask that you please contact the front desk at **3001** using the vestibule phone, and we will help you label your items. If you are dropping off items after hours please contact your loved ones Pavilion using the numbers listed by the vestibule phone.

Sunny Weather!



Many residents will be participating in outdoor activities. Sunburns can occur quickly and certain medications can increase the chances of being burned.

If you will be accompanying residents outside for any length of time, please ask your nurse for sunscreen. He/she will be able to assist residents with the application of sunscreen.

Another preventative measure for minimizing the chance of a sunburn is to wear a large brimmed hat. By taking these simple measures, you can help prevent sunburn.



Wall Of Honor

Interested in having your Veteran displayed on our Wall of Honor? Our Life Enrichment Team continues to gather information specific to your loved ones' time of military service. We will create a frame that will be displayed proudly along Main Street and at the cottages.

For more information on this opportunity please contact your Life Enrichment Coordinator.

Sam Mahon.....932-3053
Hanna Wooters.....932-3054
Susan Eldred.....932-3055
Guy Leffel.....932-3056
Sarah Backlund.....932-3650



Power strips/adapters/plug ins

A friendly reminder that any electronic plug ins or power cords must be U.L. approved and inspected by the Environmental Services Dept.

Due to the state fire code and our policies, we do not allow any extension cords, outlet adapters or heating devices in resident rooms. For personal electronics, one hospital grade power strip may be used in resident rooms. If a hospital grade power strip is purchased, it must be inspected and installed by our Maintenance team.

We appreciate your assistance in providing a safe environment for your loved one.



Leave of Absence Medication

If you are planning a Leave of Absence (LOA) at any time, please make your request for medications 72 hours in advance of the LOA. The nurses will be happy to package your medications and have them ready for pick up prior to your departure.

If you have any questions please contact your Pavilions ADON or Cottage Nurse.

WIFI

The current password is: pavilions252

On July 1st it will be: pavilions253





Main Lobby Business Hours

Monday - Friday

8:00 am - 6:30 pm

Weekends

10:00 am - 3:00pm

A friendly reminder that during the week the front door is unlocked during the hours listed above. On the weekends the door is locked but there is front desk staff here to open the door. After hours please use the phone in the vestibule to dial the Pavilion you wish to visit. Staff will be happy to open the door for you. The alarm will sound if you try to open the door before or after business hours.

Thank you for your attention on this matter.

Environmental Services News/Announcements:

-In the near future we will be having asphalt repairs, sealing and new striping on our two parking lots and around our front circle parking. We will manage the disruption to parking and coordinate with families during this time.

-To help our heating and air conditioning system operate efficiently, please keep all windows closed. Our system works hard to maintain a comfortable temperature throughout the building. Your cooperation is appreciated.

Introducing “Life Stories” at The Grand Traverse Pavilions



We are excited to announce a new project we’re developing here at The Grand Traverse Pavilions called *Life Stories*. This initiative is designed to honor and recognize our residents by sharing the rich history and meaningful accomplishments that have shaped their lives.

We believe that no one should have to wait until an obituary for their story to be told. Every person has a unique journey worth celebrating, and *Life Stories* is our way of making sure those journeys are seen, heard, and appreciated.

Each resident’s story will be thoughtfully displayed outside their doorway, offering a wonderful opportunity for staff, fellow residents, and visitors to learn more about the incredible individuals who make up our community. We hope this fosters deeper connections, sparks meaningful conversations, and helps everyone feel more connected.

Participation in the project is not required, but it is highly encouraged. We would love to highlight every resident and celebrate who they are and all they’ve achieved throughout their lives.

Let’s honor the legacies that live among us—one story at a time.

For more information or to submit your form, please see your Life Enrichment Coordinator.



Social Workers

Birch932-3207
Cherry932-3307
Dogwood932-3407
Elm.....932-3507
Rehab932-3727

Main Building - 1000 Pavilions Circle Traverse City, MI 49684 (231) 932-3000
Evergreen Cottage - 521 Cottageview Drive (231) 932-3600
Hawthorn Cottage - 523 Cottage Arbor Lane (231) 932-3620
Willow Cottage - 525 Cottage Arbor Lane (231) 932-3640
Grand Traverse Pavilions Foundation Office (231) 932-3019
Website - www.gtpavilions.org



Grand Traverse Pavilions
A COMMUNITY TRUST FOR SENIORS