

GRAND TRAVERSE COUNTY
DEPARTMENT OF HEALTH AND HUMAN SERVICES BOARD
1000 Pavilions Circle, Traverse City, MI 49684

MINUTES OF THE AUGUST 31, 2023 MEETING

PRESENT: Cecil McNally, Gordie LaPointe, Mary Marois Board
Rose Coleman, Lindsey Dood, Diane Mallory, Elissa Riffle Staff
Penny Morris Commission

ABESENT:

GUESTS: Robert Long, Plante Moran

The regular meeting of the Grand Traverse County Department of Health and Human Services Board was called to order at 9:00 am by Board Chair Cecil McNally at the Garfield Township Hall.

First Public Comment – none

County Liaison Report – Morris shared discussions of the most recent county board of commissioner meetings.

Approval of Agenda – Board Chair McNally requested to add Resolution 2023-2 Cottage Room Rates under C. Business (5). Motion was made by Marois to approve the Agenda with presented changes, seconded by LaPointe and carried unanimously.

The purpose of the **Consent Calendar** is to expedite business by grouping items to be dealt with by one Board motion without discussion. Any member of the Board or staff may ask that any item on the **Consent Calendar** be removed and placed elsewhere on the agenda for discussion. Such requests will be automatically respected.

REVIEW AND FILE

- (1) Minutes of the 07/27/23 Board Meeting
- (2) Closed Minutes of the 07/27/23 Board Meeting
- (3) Minutes of the 08/10/23 Board Meeting
- (4) Resident Council Minutes

Motion was made by LaPointe to approve the Consent Calendar as presented. Motion seconded by Marois and carried unanimously.

Items Removed From Consent Calendar – none

Chairman Report – McNally spoke about plans for strategic planning and stated that he Coleman, Dood and Long have spent hours creating a new plan to bring in more revenue.

Strategic Planning Recommendation – Long stated that the Pavilions have been making progress. Long stated that the state will start paying the difference in October. Long stated that he believes the impact of Covid is behind us. Long states that he, McNally, Dood and Coleman have been identifying operating changes we can and need to make. Long said that there is a planned delivery date set in September. Long stated they have increased SNF private pay rate

to \$410.00 a day and this rate has already been approved. Long stated that they would like to make a proposal to increase cottage rates. Long said that Willow would increase to \$7,500 a month making it a 52% increase. Hawthorn and Evergreen rate would go up 13% and 22%. Long said that if approved today the change would start November 1st, 2023. Long discussed the IRS audit and stated that we won't know when and if we will receive these funds and that we should not count on that as part of our cash flow fix. Marois expressed that she would like to postpone the Willow increase until January 1st, 2024. The Board made a motion later in the meeting under Business.

Satisfaction Survey – Coleman reviewed the results of the satisfaction survey and stated that anything in red should be addressed. Coleman stated staff will focus on improvement plans of the resident's survey answers. Marois requested for Coleman to print the survey questions to share at the September meeting.

Census – Coleman reviewed the census and stated that our increase is mainly from Rehab admissions and not so much for long-term care.

Complaint Survey – Coleman reviewed the results of the complaint survey provided. No citations were received.

Chief Executive Officer Report – Coleman reviewed her monthly report for July and answered board members' questions. Coleman stated two grants were received and will let the board know what they will be used on. LaPointe requested to be informed on updates of new program through Point Click Care.

Financial Report – Dood presented the financial operations and social accountability reports for July 2023 and answered board member's questions. Marois requests more in depth financial reports and would like a balance sheet added to the report that clearly states how much of a deficit the Pavilions is in. Motion made by Marois to accept the financial operations report as presented. Motion seconded by LaPointe and carried unanimously.

Travel Reimbursement Policy – Coleman reviewed the proposed change to the Travel Reimbursement Policy. Marois requested to wait for approval until she receives a new budget plan. Lapointe would like to hear the county's costs to compare.

Corporate Compliance Officer – Coleman reviewed the need to appoint a new Corporate Compliance Officer who reports directly to the DHHS Board. Motion made by Marois to appoint Jamie Wilson as Corporate Compliance as presented, seconded by LaPointe and carried unanimously.

Agreement with the Grand Traverse County – McNally presented the agreement with the Grand Traverse County and answered board members' questions. Motion made by Marois to accept the agreement with the Grand Traverse County as presented. Motion seconded by McNally and LaPointe did not approve. Roll call vote to follow, McNally voted yes, LaPointe voted no, Marois voted yes.

Resolution 2023-2 Cottage Rates – The Board further discussed the proposed changes to increase rates at the Cottages. Motion was made by Marois to approve proposed Rate Changes - Resolution 2023-2 for Evergreen and Hawthorn to start November 1st, 2023 but would like to start the Willow increase January 1st, 2024. Motion seconded by LaPointe and carried unanimously.

Grand Traverse Pavilions Announcements

- (1) Next Board Meeting September 8, 2023
- (2) July Service Excellence Award

Second Public Comment

Harold Lassers

Claudia Bruce

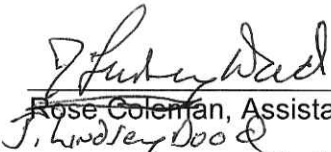
Meeting adjourned at 11:28 am

Signatures:



Cecil McNally – Chair

Grand Traverse County Department of Health and Human Services Board



Rose Coleman, Assistant-Secretary

J. Lindsey Doo &

Date: 9-28-2023 Approved

Corrected and Approved