

**GRAND TRAVERSE COUNTY
DEPARTMENT OF HEALTH AND HUMAN SERVICES BOARD**

**REGULAR MEETING
November 30, 2023**

**Open to the public
9:00 AM Governmental Center – 2nd Floor Training Room
400 Boardman Ave, Traverse City, MI 49684**

Persons with disabilities which the foregoing opportunities for participation will not address should contact Darcey Gratton at (231) 932-3010 or dgratton@gt pavilions.org with questions or concerns.

AGENDA

1. CALL TO ORDER

2. ROLL CALL

3. FIRST PUBLIC COMMENT

Any person shall be permitted to address a meeting of the Grand Traverse County Department of Health and Human Services Board which is required to be open to the public under the provisions of the Michigan Open Meetings Act, as amended. (MCLA 15.261, et seq.) Public comment shall be carried out in accordance with the following Board Rules and Procedures:

1. Any person wishing to address the Board shall state his or her name and address.
2. Persons may address the Board on matters which are relevant to Grand Traverse Pavilions issues.
3. No person shall be allowed to speak more than once on the same matter, excluding time needed to answer Board Members questions. The Chairperson shall control the amount of time each person shall be allowed to speak, which shall not exceed three (3) minutes.
 - a) Chairperson may, at his or her discretion, extend the amount of time any person is allowed to speak.
 - b) Whenever a group wishes to address the Board, the Chairperson may require that the group designate a spokesperson; the Chairperson shall control the amount of time the spokesperson shall be allowed to speak, which shall not exceed fifteen (15) minutes.

The Board shall not comment or respond to a person who is addressing the Board. Silence or non-response from the Board should not be interpreted as disinterest or disagreement by the Board.

Please be respectful and refrain from personal or political attacks.

4. COUNTY LIAISON REPORT

5. APPROVAL OF AGENDA

6. CONSENT CALENDAR

The purpose of the consent calendar is to expedite business by grouping items to be dealt with by one Board motion without discussion. Any member of the Board, or staff may ask that any item on the consent calendar be removed and placed elsewhere on the agenda for discussion. Such requests will be automatically respected.

If any item is not removed from the consent calendar, the item on the agenda is approved by a single Board action adopting the consent calendar.

	<u>HANDOUT#</u>
A. Review and File	
(1) Minutes of the 10/25/23 Board Meeting	1
(2) Minutes of the 11/8/23 Special Board Meeting	2
(3) Resident Council Minutes	3

7. ITEMS REMOVED FROM CONSENT CALENDAR

8. CHAIRMAN REPORT – Cecil McNally Verbal

9. GRAND TRAVERSE MEDICAL CARE

A. General Information	
(1) Executive Search Update	Verbal
(2) Medicaid Payment for Prior Services	4
B. Chief Executive Officer Board Report – Dave Hautamaki	5
C. Business	
(1) Financials	Handout
(2) Election of Officers	Verbal
(3) Resolution 2023-3 Rate Changes	6
(4) Proposed 2024 Calendar	7
D. Medical Staff	
(1) Augustus Meriwether, PA	8
E. General Discussion	
(1)	
G.T.P. Announcements	
(1) Next Board Meeting TBD – December 14, 2023 or December 28, 2023	
(2) October Service Excellence Award	9

10. SECOND PUBLIC COMMENT

Refer to Rules under First Public Comment above.

11. CLOSED SESSION

(1)

12. ADJOURNMENT

**GRAND TRAVERSE COUNTY
DEPARTMENT OF HEALTH AND HUMAN SERVICES BOARD**
1000 Pavilions Circle, Traverse City, MI 49684

MINUTES OF THE OCTOBER 25, 2023 MEETING

PRESENT: Cecil McNally, Gordie LaPointe, Mary Marois Board
David Hautamaki, Lindsey Dood, Darcey Gratton Staff

ABESENT: TJ Andrews Commission

GUESTS:

The regular meeting of the Grand Traverse County Department of Health and Human Services Board was called to order at 9:00 am by Board Chair Cecil McNally at the Garfield Township Hall.

First Public Comment – None

County Liaison Report – Andrews had a scheduling conflict and asked McNally to report that the next scheduled Ad hoc committee will be on November 13th at the Pavilions.

Approval of Agenda – Board Chair McNally requested to add Joint Commission under A. General Information (5). Gordie requested to add Questions on Mary John Williams vs PACE North and DHHS lawsuit under D. General Discussion (1). Motion was made by LaPointe to approve the Agenda with presented changes, seconded by Marois and carried unanimously.

The purpose of the **Consent Calendar** is to expedite business by grouping items to be dealt with by one Board motion without discussion. Any member of the Board or staff may ask that any item on the **Consent Calendar** be removed and placed elsewhere on the agenda for discussion. Such requests will be automatically respected.

REVIEW AND FILE

- (1) Minutes of the 09/18/23 Board Meeting
- (2) Minutes of the 09/28/23 Board Meeting
- (3) Closed Minutes of the 09/28/23 Board Meeting
- (4) Minutes of the 10/12/23 Board Meeting
- (5) Resident Council Minutes

Motion was made by LaPointe to approve the Consent Calendar as presented. Motion seconded by Marois and carried unanimously.

Items Removed From Consent Calendar – none

Chairman Report – McNally recognized LaPointe for his years of service. Dood and Marois shared their appreciation for all of LaPointe’s hard work and dedication over the years. LaPointe shared his appreciation to the staff.

Executive Search Update – Marois shared that the Administrator resumes from Leader Stat will be reviewed once the new DHHS board member Haider Kazim is appointed on November

1st. The board agreed to have Director of Nursing (DON), Kristen Packard, sit in on the reviewing process.

Census Update – Hautamaki shared the census is at 149 as of October 24 and has been steady and holding the census all week. Hautamaki shared the cottage census is at 54. Hautamaki share he is seeing the effect of positive publicity and is pushing for more coverage in the press on services. Dood and Hautamaki gave an update on the need for having two MDS positions to allow more focus on MDS assessment and proper documentation. LaPointe asked about how staff are dealing with staff reduction from September. Dood said the messaging has been no more cuts as long as we consistently stay at 145. Hautamaki shared that the DON who had previously put in her resignation, has agreed to stay on for a while.

Third Quarter Overtime Report – Dood reviewed the report with no questions by the board.

Foundation Financials – Dood reviewed the balance sheet and income statement as of September 2023. LaPointe shared he no longer will serve on the Foundation Board and that Kazim, who is currently the Foundation's Vice President, will take the place as DHHS liaison. The board discussed how the foundation distributes funds.

Five min recess at 9:55am

Joint Commission (handout) – Hautamaki reported the Grand Traverse Pavilions has earned the Joint Commission's Gold Seal of Approval for Nursing Care Center Accreditation, Post-Acute Care Certification, and Memory Care Certification by demonstrating continuous compliance with its performance standards. The Gold Seal of Approval is a symbol of quality that reflects an organization's commitment to providing safe and effective patient and resident care.

Chief Executive Officer Report – Hautamaki reviewed the monthly report for September and answered board members' questions. Hautamaki highlighted on surveys and stated that Fire Marshal returned and cleared all citations on the Life Safety report and shared he is waiting on the follow-up survey from the states annual visit. Hautamaki gave updates on census, food service, COVID and influenza updates. Leadership meant with Munson to collaborate on building census for the Pavilions.

Financial Report – Dood presented the financial operations and social accountability reports for September 2023 and answered board member's questions. Dood provided and reviewed updated reports with more detail per the boards direction. Motion made by Marois to accept the financial operations report as presented. Motion seconded by LaPointe and carried unanimously.

Questions on the Mary John Williams vs PACE North and DHHS lawsuit – LaPointe inquired about how he will stay informed in the lawsuit now that he no longer is on the Board. Since he is not personally named, LaPointe inquired about something in writing to show that he no longer is part of the lawsuit with him not being on the Board.

Grand Traverse Pavilions Announcements

- (1) Next November 9 will be cancelled. Next Board Meeting November 30, 2023
- (2) September Service Excellence Award

Marois inquired about Robert Long, Plant Moran Consultant, being available to get an update on the strategic plan at the November 30 board meeting. Dood shared that Long was asked to attend the November 13 Ad hoc committee and recommended using that time for any additional questions instead of having him attend another meeting on November 30 which would be another cost to the Pavilions. The Board shared they would like to discuss the Cottages and Marketing with Long.

Second Public Comment

Meeting adjourned at 10:55 am

Signatures:

Cecil McNally – Chair
Grand Traverse County Department of Health and Human Services Board

Date: _____ Approved
 _____ Corrected and Approved

**GRAND TRAVERSE COUNTY
DEPARTMENT OF HEALTH AND HUMAN SERVICES BOARD**
1000 Pavilions Circle, Traverse City, MI 49684

**MINUTES OF THE NOVEMBER 8, 2023
SPECIAL BOARD MEETING**

PRESENT: Cecil McNally, Mary Marois, Haider Kazim Board
Diane Mallory, Darcey Gratton Staff
TJ Andrews Commission

ABSENT:

GUESTS:

The special board meeting of the Grand Traverse County Department of Health and Human Services Board was called to order at 8:05am by Board Chair Cecil McNally in the Board room at Grand Traverse Pavilions.

Roll Call - McNally - yes, LaPointe – yes, Marois – yes

First Public Comment

Linda Pepper

Discussion on Administrator Search and Review of Resumes – Marois stated the board received eleven resumes to review and noted applicant names are not to be shared publicly at this stage of the process.

The board reviewed each resume and scored them A, B or C with A being the first choice. Three out of the eleven resumes received C's from each board member and eliminated them from the interview process due to lack of experience in all of the areas needed as an Administrator.

The board reviewed salary wages for the Administrator position and requested Human Resources Director, Diane Mallory to join the meeting.

Mallory in 8:48am

Mallory reviewed comparable salaries throughout the state. The board discussed alternative benefits if the salary wasn't quite what a new Administrator needs.

The board discussed the pre-screening process and agreed for Marois to pre-screen eight individuals. The board reviewed specific topics that they agreed to have Marois review which each applicant and requested for the executive leaders to be asked what qualities they would like to see in a new Administrator. Marois will report back to the Board at the November 30 board meeting on who should move on to the final public interview.

Benefit Re-Opener Agreement – Mallory reviewed that last year health insurance premiums went up 30 percent for 2023 and the organization covered the additional expense for all staff. For 2024 the premiums decreased by 7 percent which will save the organization money from the additional costs they paid for employees in 2023. There will be no change in cost to the employees for 2024. Motion made by Marois to approve the Benefit Re-Opener Agreement as presented. Seconded by Kazim. Motion carried.

BIRCH RESIDENT COUNCIL MEETING
October 25, 2023

The Birch October 2023 meeting of the Grand Traverse Pavilions Resident Council was called to order at 3:01pm in the Birch Activity Room by Kari Belanger, CTRS.

All residents were welcomed.

The residents waived their right to a closed meeting.

The Lord's Prayer and the Pledge of Allegiance were recited.

9 Members present were introduced:

Residents are marked as "X" throughout the minutes.

Staff members were introduced:

Kari Belanger, CTRS, Life Enrichment

Traci Williams, RN, ADON – Birch Pavilion

Melanie Farmer, RN

The September 2023 minutes were distributed to all in attendance on 10/24/2023, per prior resident suggestion and request; the minutes were also offered to everyone in attendance at the meeting held this day.

Old Business:

Kari provided the following follow-up from the September meeting:

- Kari met with X following the September meeting to discuss making soup for everyone to try. X said that she would like to do this during the winter months when it is colder out. Kari will follow-up with X in December to discuss making the soup in January.

New Business:

Kari made the following announcements:

Special Event Activities for November:

- Friday November 3: Catholic Mass with Father Joe – 2:30pm – Multi-Purpose Room
- Wednesday November 8: Prayers & Message with Pastor Kent – 11:00am – Multi-Purpose Room
- Friday November 10: Celebrate our Veterans: Red, White & Blue Sundaes – 3:00pm – Multi-Purpose Room
- Wednesday November 15: Make Crock-Pot Chili – 11:00am – Cherry Activity Room
- Wednesday November 15: Enjoy Crock-Pot Chili – 3:00pm – Cherry Activity Room
- Thursday November 23: Now Showing on the Big Screen: Macy's Thanksgiving

Day Parade – 11:00am – Multi-Purpose Room

- Monday November 27: Decorate our Birch Pavilion Christmas Tree – 2:30pm
- Tuesday November 28: Decorate our Cherry Pavilion Christmas Tree – 2:30pm
- Wednesday November 29: Decorate our Dogwood Pavilion Christmas Tree – 2:30pm
- Thursday November 30: Decorate our Elm Pavilion Christmas Tree – 2:30pm

Outings to sign-up for:

Wednesday November 8 & Tuesday November 28: Lunch at China Fair (*resident suggested, X, X & X, in July, August & September 2023*); Board bus at 11:00am, return approximately 2:30pm

Friday November 17: Shopping at Meijer; Board bus at 10:00am, return approximately 12:30pm

Residents present at the meeting signed up for the outing of their choosing as well as an alternate outing if they desired.

Fall Themed Clothes Days

Friday November 3 – Flannel Friday

Friday November 10 – Flannel Friday

Friday November 17 – Flannel Friday

Friday November 24 – Flannel Friday

Resident Group Interview Questions:

Kari discussed with the attending residents that are 12 resident rights that are reviewed during the group interview with the State Surveyors during our annual survey, and today we will be reviewing Food.

Food: (October)

- Is the flavor and appearance of your food satisfactory?

X said, “Yes, except for the steak and hamburger.”

X said, “There was one meal that I couldn’t eat.”

X said, “yes.”

- Outside of the dietary restrictions some of you may have, do you receive food here that you like to eat?

X and X both said, “yes.”

X said, “There are certain foods that I don’t want to see. Squash, plain rice and zucchini.”

Traci told this resident that she would share these preferences with the Dietician & Dietary team.

- If you have ever refused to eat a particular food, did the facility provide you with something else to eat?
All residents present said, “yes.”
- Is the temperature of your hot and cold foods appropriate?
X said, “the coffee is too hot.”
X said, “I still want to see the oatmeal made with only water, no milk. And they need to cook it longer, it is not cooked enough.”
- Are the meats tender enough?
One resident said, “yes, most of the time.”
One resident said, “the bacon is good.”
One resident said, “the meat is seasoned pretty well.”
X said, “I would like there to be more sausage in the sausage gravy & biscuits.”
X said, “the onion rings are hard as a rock.”
- At what time do you receive your breakfast, lunch and dinner? Are the meals served within the scheduled meal delivery times?
Residents present said that breakfast is served between 8:30am-9:00am, lunch is between 12:30pm-1:00pm and dinner comes between 5:00pm-6:00pm but pretty much between 5:30pm-6:00pm.
X said, “I would like to see on the breakfast menu a donut at least once a week, and a croissant offered too.”
- What are you offered for a bedtime snack?
Residents present said, “cookies,” “Oreo cookies,” “chips.”
X said, “I would like to have popcorn. I have been asking for it for months and I haven’t gotten it. They always have some reason or excuse why I can’t have it.”
- If you ever had a concern about your food, did you tell the staff? What was their response?
X said, “I’ve never seen anyone get watermelon or cantaloupe. Why is that on the menu if no one is getting it?”
Two residents disagreed with this resident telling her that they have asked for and received watermelon, cantaloupe and other fruits “and it is wonderful to have fresh fruit.”

1. Discussion regarding food temperature and receiving HS snacks.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- The pork tends to be dry at times.
- The potato salad needs to have hard-boiled egg in it.

X:

- They need to make a good chili; they need my chili recipe.

X:

- The potato soup needs to be thicker with more potatoes.

X:

- The dinner or bread rolls, the bottoms of them are wet.

2. Discussion regarding the cleanliness of the facility and laundry being returned promptly.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- It is good.

X:

- Ashley does a pretty good job at keeping my room and bathroom clean.
- I have been seeing small spiders and some cobwebs.
 - o *Traci told X that she would submit a Maintenance Request for this to be taken care of.*

X agreed with X's statement and said, "Ashley needs a raise. She does great."

X:

- I would like my pajamas to be put in the dresser drawers where I can find them, and not hung up in my closet.

3. Discussion regarding room temperature.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- Good.

X:

- It is just right for me, but my visitors comment that it's too warm in my room.

X:

- It's average.

X:

- My room is freezing. I feel cold air blow on me all year round.

4. Discussion regarding nursing care.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X, X & Xall responded, "good."

X:

- It's going alright.

X:

- Last night I asked for Tylenol because my right ankle was hurting. I didn't get my Tylenol until the 4th time I asked for it because my CNA went and brought the nurse back to me.
 - o *Traci validated X's feelings and expressed her thanks to the CNA who came back multiple times to check on X throughout the night.*

X:

- With the staff coming on at 6:00am, they are waking me up because of all of their talking and laughter.

X agreed with X's statement, "I hear it too."

5. Discussion regarding call lights being answered in a timely manner.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- You gotta wait your turn.

X:

- Depends on who your CNA is.

X said, "I agree" to X's statement.

X:

- I have a wrist call and it is sensitive. I don't even have to push it myself and staff come at all times to see if I need anything. Even during the middle of the night when I am sleeping, they check on me.

6. Discussion regarding receiving showers as needed/as requested.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

All residents present said, "Yes."

7. Discussion regarding the nighttime noise level on Birch Pavilion.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- I don't like the big lights turned on at night in my room. Can the staff not do this? See X's comment in section 4, Discussion regarding nursing care.

The floor was opened for additional comments:

- X, X and X all commented on the blue cup holder on X's wheelchair and asked if they could get one for their wheelchairs or walker.
 - o *Traci said that she would submit Maintenance Requests for each person.*
- X asked for page numbers on the minutes to be added.
 - o *Kari said that she will do this when the minutes are typed up and will make note to continue to do so each month.*

The next Birch Resident Council meeting will be held on Wednesday November 29, 2023, at 3:00pm in the Birch Activity Room. Kari asked for a volunteer to read over and

sign the October 2023 minutes, and no one volunteered or said that they would like to do this. The Birch Resident Council Meeting was adjourned at 4:14pm by X, seconded by X.

Respectfully Submitted,

Kari Belanger, CTRS
Recreational Therapist

Traci Williams, RN
Birch Pavilion Assistant Director of Nursing

**CHERRY RESIDENT COUNCIL MEETING
October 26, 2023**

The Cherry October 2023 meeting of the Grand Traverse Pavilions Resident Council was called to order at 10:31am in the Cherry Activity Room by Kari Belanger, CTRS

All residents were welcomed.

The residents waived their right to a closed meeting.

The Lord's Prayer and the Pledge of Allegiance were recited.

6 Members present were introduced:

Residents are marked as "X" throughout the minutes.

Staff members were introduced:

Kari Belanger, CTRS, Life Enrichment

Marta Pratt, RN, ADON – Cherry Pavilion

The September 2023 minutes were distributed to all in attendance on 10/24/2023, per prior resident suggestion and request; the minutes were also offered to everyone in attendance at the meeting held this day. X made a motion to accept the September 2023 minutes as written; X seconded the motion.

Old Business:

Marta provided the following follow-up after meeting with X and X regarding their concerns of the laundry from the September meeting.

- With X, Marta discussed with X that the pair of shorts were old and worn out and could not be repaired; Marta also spoke with X's regular CNA who was unaware of any of X's shirts or shorts being torn.
- With X, Marta discussed with X why bleach needs to be used when laundering clothing when residents are in isolation.

New Business:

Kari made the following announcements:

Special Event Activities for November:

- Friday November 3: Catholic Mass with Father Joe – 2:30pm – Multi-Purpose Room
- Wednesday November 8: Prayers & Message with Pastor Kent – 11:00am – Multi-Purpose Room
- Friday November 10: Celebrate our Veterans: Red, White & Blue Sundaes – 3:00pm – Multi-Purpose Room
- Wednesday November 15: Make Crock-Pot Chili – 11:00am – Cherry Activity Room
- Wednesday November 15: Enjoy Crock-Pot Chili – 3:00pm – Cherry Activity Room

- Thursday November 23: Now Showing on the Big Screen: Macy's Thanksgiving Day Parade – 11:00am – Multi-Purpose Room
- Monday November 27: Decorate our Birch Pavilion Christmas Tree – 2:30pm
- Tuesday November 28: Decorate our Cherry Pavilion Christmas Tree – 2:30pm
- Wednesday November 29: Decorate our Dogwood Pavilion Christmas Tree – 2:30pm
- Thursday November 30: Decorate our Elm Pavilion Christmas Tree – 2:30pm

Outings to sign-up for:

Wednesday November 8 & Tuesday November 28: Lunch at China Fair (*resident suggested, X, X & X, in July, August & September 2023*); Board bus at 11:00am, return approximately 2:30pm

Friday November 17: Shopping at Meijer; Board bus at 10:00am, return approximately 12:30pm

Residents present at the meeting signed up for the outing of their choosing as well as an alternate outing if they desired.

Fall Themed Clothes Days

Friday November 3 – Flannel Friday
Friday November 10 – Flannel Friday
Friday November 17 – Flannel Friday
Friday November 24 – Flannel Friday

Resident Group Interview Questions:

Kari discussed with the attending residents that are 12 resident rights that are reviewed during the group interview with the State Surveyors during our annual survey, and today we will be reviewing Food.

Food: (October)

- Is the flavor and appearance of your food satisfactory?
X said, "I've gotten used to it."
X said, "I'm not fussy. But the eggs do need a little salt."
X said, "It's good."
X said, "No, both are not satisfactory."
- Outside of the dietary restrictions some of you may have, do you receive food here that you like to eat?
X and X said, "Yes."
X and X said, "Yes and no."
- If you have ever refused to eat a particular food, did the facility provide you with something else to eat?

X said, "Yes. They are always nice about offering other options."

- Is the temperature of your hot and cold foods appropriate?

X and X said, "sometimes."

X said, "It's not up to par, but it is close."

- Are the meats tender enough?

X said, "The chicken is tender, but the pork is not."

X said, "Sometimes."

X said, "I would like to see something different. There is too much chicken on the menu."

- At what time do you receive your breakfast, lunch and dinner? Are the meals served within the scheduled meal delivery times?

All residents present agreed and said, "9:30am" for breakfast.

All residents present agreed and said, "between 12:30pm-1:00pm" for lunch.

X laughed out loud when asked about dinner meal service, while X said, "If I receive dinner because I don't always do. But if I do, it is between 5:30-6:00pm."

- What are you offered for a bedtime snack?

X and X said, "Yes."

X, X and X said, "No, nothing."

- If you ever had a concern about your food, did you tell the staff? What was their response?

X said, "Yes, and nothing came of it."

1. Discussion regarding food temperature and receiving HS snacks.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- I would like to see and have something other than chicken.

X:

- Every time I order a tuna fish sandwich, there are chunks of egg whites in it and I don't like this, and I want it without. The chicken salad is the same way, has chunks of egg whites in it. Why? I have asked to have tuna salad and chicken salad without chunks of egg whites and have been told that I would get it that way and I don't. I feel they have lied to me and that is what bothers me the most.

X:

- The cheesecake is wonderful. I would like to see more cheesecake on the menu as a dessert.

X:

- The soups are mainly broth with nothing in it.

- X agreed with X on this comment.
- I am still getting items that I didn't order and I'm not always getting what I ordered.
- It would be nice to have goulash more often.

2. Discussion regarding the cleanliness of the facility and laundry being returned promptly.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- Yes. But I have been seeing spiders lately and I know Michelle has squished them.

X:

- Sure.

X:

- Yes. I wish they wouldn't put my pants underneath the shirts, because then I can't find my pants. I would like them separated, like how I had and many people had at home.

X:

- I don't like how they pile the bed clothes on the bed and walk away, and then don't come back for an hour. I feel embarrassed if I have company come into my room and see this.
- Our socks are coming back to us much later.

3. Discussion regarding room temperature.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X and X both said, "good."

X said, "fine."

X said, "yes."

X said, "it is hot as usual because I have an O2 concentrator. I do have a fan going all the time too."

4. Discussion regarding nursing care.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X, X and X said, "good."

X said, "It's really good, except for 1 or 2 with the regular staff."

5. Discussion regarding call lights being answered in a timely manner.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- No, no one ever looks down the hall to see if my light is on.

X:

- Sometimes it is answered and sometimes it is not.

Marta shared with everyone present that a new call light system is being looked at, that the staff would either have an app on their cell phone or would carry a facility cell phone during their workday – so when a resident pushes their call light, it would go directly to the staff's phone via the app. We would be able to see which resident rang first and put everyone in order of whose call light needs to be answered first.

6. Discussion regarding receiving showers as needed/as requested.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- Fine.

X:

- It is good.

X:

- It's great. Beth does a great job helping me.

7. Discussion regarding the nighttime noise level on Cherry Pavilion.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X:

- Good.

X:

- The automatic light in my bathroom needs to be looked at.

X:

- The staff leave the bathroom light on and the door open, and it keeps me awake or wakes me up.

Kari asked Marta if it would be appropriate to make a sign to put on the door to remind the staff to please keep the door shut at all times. Marta said yes; Kari to make up signs for Marta and X.

The floor was opened for additional comments:

X:

- I'd like to say thank you to Kari and Linda for hosting and having the pizza luncheon for all of us. It was wonderful! Thank you and Pizza Hut is my favorite!

The next Cherry Resident Council meeting will be held on Thursday November 30, 2023, at 10:30am in the Cherry Activity Room. Kari asked for a volunteer to read over and sign the October 2023 minutes, and X said that she would do this. The Cherry Resident Council Meeting was adjourned at 11:06am by X, seconded by X.

Respectfully Submitted,

Kari Belanger, CTRS
Recreational Therapist

X, Cherry Pavilion Resident

Marta Pratt, RN
Cherry Pavilion Assistant Director of Nursing

DOGWOOD RESIDENT COUNCIL MEETING
October 25, 2023

The Dogwood October 2023 meeting of the Grand Traverse Pavilions Resident Council was called to order at 10:54am in the Dogwood Sunroom by Naomi Rode, RN, ADON.

All residents were welcomed.

The residents waived their right to a closed meeting.

The Lord's Prayer and the Pledge of Allegiance were recited.

8 Members present were introduced:

Residents are marked as "X" throughout the minutes.

Staff members were introduced:

Linda Burton, CTRS, Life Enrichment

Naomi Rode, RN, ADON – Dogwood Pavilion

Tom Hoxie, interpreter for X Pobuda

The September 2023 minutes were distributed to all in attendance, the minutes were reviewed by all in attendance. X made a motion to accept the September 2023 minutes as written; X seconded the motion.

Old Business:

There was not any old business from September to follow-up on.

New Business:

Linda made the following announcements:

Special Event Activities for November:

- Friday November 3: Catholic Mass with Father X – 2:30pm – Multi-Purpose Room
- Wednesday November 8: Prayers & Message with Pastor Kent – 11:00am – Multi-Purpose Room
- Friday November 10: Celebrate our Veterans: Red, White & Blue Sundaes – 3:00pm – Multi-Purpose Room
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- Tuesday November 28: Decorate our Cherry Pavilion Christmas Tree – 2:30pm
- Wednesday November 29: Decorate our Dogwood Pavilion Christmas Tree – 2:30pm

- Thursday November 30: Decorate our Elm Pavilion Christmas Tree – 2:30pm

Outings to sign-up for:

Wednesday November 8 & Tuesday November 28: Lunch at China Fair (*resident suggested, X, X & X in July, August & September 2023*); Board bus at 11:00am, return approximately 2:30pm

Friday November 17: Shopping at Meijer; Board bus at 10:00am, return approximately 12:30pm

Residents present at the meeting signed up for the outing of their choosing as well as an alternate outing if they desired.

Fall Themed Clothes Days

Friday November 3 – Flannel Friday
Friday November 10 – Flannel Friday
Friday November 17 – Flannel Friday
Friday November 24 – Flannel Friday

Resident Group Interview Questions:

Linda discussed with the attending residents that are 12 resident rights that are reviewed during the group interview with the State Surveyors during our annual survey, and today we will be reviewing Food.

Food: (October)

- Is the flavor and appearance of your food satisfactory?
 - X said, “Money and management determines the food and how it’s made. Complaining does not do or change anything. Most of the time the quality and preparation equal the presentation. Too much is chopped up and put in buns. Too much mayo in eggs. Too much water in cranberry juice. Much improvement in the food is needed. We need real butter and real cheese, stop buying Velveta. Stop the imitation food. Stop processed food.”
 - X said, “Yes. But the fries are hard to chew.”
 - X said, “Yes.”
 - X said, “No. The bread is hard.”
- Outside of the dietary restrictions some of you may have, do you receive food here that you like to eat?
 - X said, “Yes, but at night I have to stay away from snacks. I’ve gained a lot of weight.”
 - X said, “Not enough stuff is ordered. Dogwood is at the end of the line.”
 - X said, “Not enough chips.”
- If you have ever refused to eat a particular food, did the facility provide you with something else to eat?

X, X, X and X all said, "Yes."

X said, "Dogwood is at the end of the line, but they run out."

- Is the temperature of your hot and cold foods appropriate?

X, X and X all said, "Yes."

Linda reminded everyone present that at any time if their foods are not warm or hot enough, to ask the staff and warm or heat them up in the microwave.

X said, "But not a solution to cold food."

- Are the meats tender enough?

X and X said, "Yes."

X said, "Okay, sure."

- At what time do you receive your breakfast, lunch and dinner? Are the meals served within the scheduled meal delivery times?

X said, "Late."

X said, "Not all the time. Sometimes 45 minutes."

X said, "Breakfast, 9am. Lunch, 1pm. Dinner, 6:30pm or later."

X said, "Pizza Hut was good."

- What are you offered for a bedtime snack?

X said, "I stopped due to weight gain."

X said, "Anything we ask for."

X said, "Chips, cookies, yogurt, cheese and peanut butter & jelly."

- If you ever had a concern about your food, did you tell the staff? What was their response?

X said, "Oh yeah. They'd get me more if I asked."

X said, "Poor staff is pulled enough and there's a better way to solve this from the top down."

X said, "I've never had any problem with it."

X said, "I've criticized enough but it won't change."

1. Discussion regarding food temperature and receiving HS snacks.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

See comments above in the Resident Group Interview Questions: Food.

2. Discussion regarding the cleanliness of the facility and laundry being returned promptly.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X said, "Yes, very good, but my gloves take a long time to come back."

X said, "Yes."

3. Discussion regarding room temperature.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X said, "Fine."

X said, "Fine, but seeing lots of flies."

X said, "I am freezing."

Naomi said that she will send forth a Maintenance Request to have the temperature in her room checked and adjusted.

X said, "Fine."

X said, "Fine."

4. Discussion regarding nursing care.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X said, "Excellent."

X said, "Fine."

X said, "Good. They've worked hard and are hard workers. Many of us don't have family around here and the staff become our family."

5. Discussion regarding call lights being answered in a timely manner.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X said, "Yes."

X said, "Yes."

X said, "Wait long times at night."

X said, "More staff would help."

6. Discussion regarding receiving showers as needed/as requested.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

All resident said, "Yes."

7. Discussion regarding the nighttime noise level on Dogwood Pavilion.

The floor was opened for residents to make comments, suggestions, concerns, and or ask questions:

X said, "I'm deaf, so it's fine."

X said, "Very quiet."

X said, "Yes."

X said, "Fine."

The floor was opened for additional comments:

X said, "Lunch is doing well."

Residents offered up the following suggestions for activities:

X – go for Christmas light drives and make cut-out Christmas cookies

X – make different kinds of Christmas cookies

X – I have a collection of cookie cutters that we could use

The next Dogwood Resident Council meeting will be held on Wednesday November 29, 2023, at 10:45am in the Dogwood Sunroom. Naomi asked for a volunteer to read over and sign the October 2023 minutes, and X said that she would do this. The Dogwood Resident Council Meeting was adjourned at 11:50am by X seconded by X.

Respectfully Submitted,

Linda Burton , CTRS
Recreational Therapist

X
Dogwood Pavilion Resident

Naomi Rode, RN
Dogwood Pavilion Assistant Director of Nursing

**ELM RESIDENT COUNCIL MEETING
October 26, 2023**

The Elm October 2023 meeting of the Grand Traverse Pavilions Resident Council was called to order at 10:30am in the Elm Activity Room by Linda Burton, CTRS.

11 Members interviewed:

Residents are marked as "X" throughout the minutes.

Staff members were introduced:

Linda Burton, CTRS, Life Enrichment

Naomi Rode, RN, ADON – Dogwood Pavilion

New Business:

Linda made the following announcements:

Special Event Activities for November:

- Friday November 3: Catholic Mass with Father Joe – 2:30pm – Multi-Purpose Room
- Wednesday November 8: Prayers & Message with Pastor Kent – 11:00am – Multi-Purpose Room
- Friday November 10: Celebrate our Veterans: Red, White & Blue Sundaes – 3:00pm – Multi-Purpose Room
- Wednesday November 15: Make Crock-Pot Chili – 11:00am – Cherry Activity Room
- Wednesday November 15: Enjoy Crock-Pot Chili – 3:00pm – Cherry Activity Room
- Thursday November 23: Now Showing on the Big Screen: Macy's Thanksgiving Day Parade – 11:00am – Multi-Purpose Room
- Monday November 27: Decorate our Birch Pavilion Christmas Tree – 2:30pm
- Tuesday November 28: Decorate our Cherry Pavilion Christmas Tree – 2:30pm
- Wednesday November 29: Decorate our Dogwood Pavilion Christmas Tree – 2:30pm
- Thursday November 30: Decorate our Elm Pavilion Christmas Tree – 2:30pm

Outings to sign-up for:

Wednesday November 8 & Tuesday November 28: Lunch at China Fair (*resident suggested, X, X & X, in July, August & September 2023*); Board bus at 11:00am, return approximately 2:30pm

Friday November 17: Shopping at Meijer; Board bus at 10:00am, return approximately 12:30pm

Residents present at the meeting signed up for the outing of their choosing as well as an alternate outing if they desired.

Fall Themed Clothes Days

Friday November 3 – Flannel Friday
Friday November 10 – Flannel Friday
Friday November 17 – Flannel Friday
Friday November 24 – Flannel Friday

Residents were asked for ideas for future activities:

X said, “Make chili, caroling and singing Christmas songs.”
X said, “Make homemade banana cream pie.”
X said, “Apple pie.”
X said, “Cherry pie.”

Resident Group Interview Questions:

1. Asked the residents, “If you need help, do the staff come and help you?”

X and X said, “Yes.” X said, “No.”

2. Asked the residents if they were being offered an evening snack.

X, X and X said, “Yes.” X said, “No.”

3. Asked the residents if the staff treat them with respect.

All residents said, “Yes.”

4. Asked the residents if the food is good here.

X said, “Fine.” X said, “It’s real good.” X said, “Good.”

5. Asked the resident if their rooms are clean.

X said, “Yes, it is good every day.” X said, “Yes.” X said, “I clean my room.”

6. Asked the residents if their clothes came back from the laundry clean.

All residents said, “Yes.”

7. Asked the residents if the temperature in the rooms was comfortable.

X said, “It is fine.” X said, “Good.” X said, “It’s nice.”

8. Asked the residents if they had enough to do.

X said, “I think so.” X said, “Oh yeah.”

9. Asked the resident if there is anything we could do to make things better.

No residents present gave or offered any suggestions or comments.

The floor was opened for additional comments:

No other concerns or complaints were noted. The meeting adjourned at 10:50am.

The next Elm Resident Council meeting will be held on Thursday November 30, 2023, at 10:30am.

Respectfully Submitted,

Linda Burton , CTRS
Recreational Therapist

Naomi Rode, RN
Elm Pavilion Assistant Director of Nursing



STATE OF MICHIGAN

DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

GRETCHEN WHITMER
GOVERNOR

ELIZABETH HERTEL
DIRECTOR

November 21, 2023

Medicaid Long Term Care Initial Settlements Announcement

The Michigan Department of Health and Human Services is finalizing an updated policy for Provider’s FY21, FY22 and FY23 Initial Settlement payments to be increased to 100 percent. We anticipate the policy will be effective on January 1, 2024.

FY22 Initial Settlements:

For providers that previously requested a FY22 initial settlement, the initial settlement calculation(s) and settlement letter(s) are being updated to be paid at 100% of the initial settlement amount due to the provider.

Each provider will receive an updated FY22 initial settlement letter in the upcoming weeks. Please use this time to review the updated settlement letter and associated rates for accuracy.

MDHHS will begin processing these updated FY22 initial settlement payments after 01/01/2024 when the policy change allowing settlements to be processed at 100% is promulgated.

FY21 Initial Settlements:

For providers that requested a FY21 initial settlement, the initial settlement calculation(s) and settlement letter(s) are being calculated to be paid at 100% of the initial settlement amount due to the provider.

Each provider will receive a FY21 initial settlement letter in the upcoming weeks. Please use this time to review the settlement letter and associated rates for accuracy.

MDHHS will begin processing all FY21 initial settlement payments after 01/01/2024 when the policy change allowing settlements to be processed at 100% is promulgated.

FY21 and FY22 Initial Settlement Requests:

Initial Settlements are only being calculated and processed at the request of the provider.

If a provider has not yet requested an FY21 or FY22 Initial Settlement, the request must be submitted to DARS@michigan.gov no later than December 15, 2023.

Rebilling:

Several providers are currently rebilling claims due to updates needed on their “usual and customary charge”.

For provider’s working through this rebilling process, the Medicaid Provider Support team will contact when your request has been approved and you can begin your rebilling. **Once ALL claims have been rebilled and processed, please contact the DARS@michigan.gov so we can complete your initial settlement.**

Reminder: The CHAMPS billing system handles all Medicaid claims including Hospitals, Physicians, Pharmacies, Nursing Homes and beyond. There are system limitations in CHAMPS on the number of claims that can be processed at one time. The Medicaid Provider Support team is working diligently to strategically manage all billing’s to not overburden the CHAMPS system so both current claims and rebilled claims can be processed. Thank you for your patience through the rebilling process.

Questions regarding this announcement may be directed to the LTC Reimbursement and Rate Setting Section at DARS@michigan.gov

LTC Reimbursement and Audit Division
Bureau of Audit
Financial Operations Administration
Michigan Department of Health and Human Services

Grand Traverse Pavillions
 Medicaid Rates Paid vs Rates Earned
 10/1/2021 to 9/30/2023

Month/Year	Medicaid Days	Payment Per day	Amount Earned	PerDay Difference	Dollar Difference	Amount Paid	Amount Earned
Oct-21	3,220	289.65	385.72	96.07	309,345.40	932,673	1,242,018.40
Nov-21	2,967	289.65	385.72	96.07	285,039.69	859,392	1,144,431.24
Dec-21	2,828	289.65	385.72	96.07	271,685.96	819,130	1,090,816.16
Jan-22	2,761	289.65	385.72	96.07	265,249.27	799,724	1,064,972.92
Feb-22	2,647	289.65	385.72	96.07	254,297.29	766,704	1,021,000.84
Mar-22	2,869	289.65	385.72	96.07	275,624.83	831,006	1,106,630.68
Apr-22	2,681	289.65	385.72	96.07	257,563.67	776,552	1,034,115.32
May-22	2,795	289.65	385.72	96.07	268,515.65	809,572	1,078,087.40
Jun-22	2,676	289.65	385.72	96.07	257,083.32	775,103	1,032,186.72
Jul-22	2,762	289.65	385.72	96.07	265,345.34	800,013	1,065,358.64
Aug-22	2,779	289.65	385.72	96.07	266,978.53	804,937	1,071,915.88
Sep-22	2,715	289.65	385.72	96.07	260,830.05	786,400	1,047,229.80
Oct-22	2,779	297.02	411.60	114.58	318,417.82	825,419	1,143,836.40
Nov-22	2,536	297.02	411.60	114.58	290,574.88	753,243	1,043,817.60
Dec-22	2,580	297.02	411.60	114.58	295,616.40	766,312	1,061,928.00
Jan-23	2,562	302.96	411.60	108.64	278,335.68	776,184	1,054,519.20
Feb-23	2,348	302.96	411.60	108.64	255,086.72	711,350	966,436.80
Mar-23	2,645	302.96	411.60	108.64	287,352.80	801,329	1,088,682.00
Apr-23	2,542	302.96	411.60	108.64	276,162.88	770,124	1,046,287.20
May-23	2,634	302.96	411.60	108.64	286,157.76	797,997	1,084,154.40
Jun-23	2,485	302.96	411.60	108.64	269,970.40	752,856	1,022,826.00
Jul-23	2,744	302.96	411.60	108.64	298,108.16	831,322	1,129,430.40
Aug-23	2,733	302.96	411.60	108.64	296,913.12	827,990	1,124,902.80
Sep-23	2,657	302.96	411.60	108.64	288,656.48	804,965	1,093,621.20
Oct-23	2,759	380.18	380.18	-	-	1,048,917	1,048,916.62
					6,678,912.10	20,229,210.52	26,908,122.62

Payable in 2023--assuming legislative appropriation **3,721,048.80**
 Payable in 2024--assuming legislative appropriation **2,957,863.30**

QAS

Month/Year	Medicaid Days	Payment Per day	Amount Earned	PerDay Difference	Dollar Difference	Amount Paid	Amount Earned
Oct-21	3,220	49.85	56.41	6.56	21,123.20	160,517	181,640.20
Nov-21	2,967	49.85	56.41	6.56	19,463.52	147,905	167,368.47
Dec-21	2,828	49.85	56.41	6.56	18,551.68	140,976	159,527.48
Jan-22	2,761	49.85	56.41	6.56	18,112.16	137,636	155,748.01
Feb-22	2,647	49.85	56.41	6.56	17,364.32	131,953	149,317.27
Mar-22	2,869	49.85	56.41	6.56	18,820.64	143,020	161,840.29
Apr-22	2,681	49.85	56.41	6.56	17,587.36	133,648	151,235.21
May-22	2,795	49.85	56.41	6.56	18,335.20	139,331	157,665.95
Jun-22	2,676	49.85	56.41	6.56	17,554.56	133,399	150,953.16
Jul-22	2,762	49.85	56.41	6.56	18,118.72	137,686	155,804.42
Aug-22	2,779	49.85	56.41	6.56	18,230.24	138,533	156,763.39
Sep-22	2,715	49.85	56.41	6.56	17,810.40	135,343	153,153.15
10/1/2022**	2,779	51.09	58.00	6.91	19,202.89	141,979	161,182.00
Nov-22	2,536	51.09	58.00	6.91	17,523.76	129,564	147,088.00
Dec-22	2,580	51.09	58.00	6.91	17,827.80	131,812	149,640.00
Jan-23	2,562	51.09	58.00	6.91	17,703.42	130,893	148,596.00
Feb-23	2,348	51.09	58.00	6.91	16,224.68	119,959	136,184.00
Mar-23	2,645	51.09	58.00	6.91	18,276.95	135,133	153,410.00
Apr-23	2,542	51.09	58.00	6.91	17,565.22	129,871	147,436.00
May-23	2,634	51.09	58.00	6.91	18,200.94	134,571	152,772.00
Jun-23	2,485	51.09	58.00	6.91	17,171.35	126,959	144,130.00
Jul-23	2,744	51.09	58.00	6.91	18,961.04	140,191	159,152.00
Aug-23	2,733	51.09	58.00	6.91	18,885.03	139,629	158,514.00
Sep-23	2,657	51.09	58.00	6.91	18,359.87	135,746	154,106.00
Oct-23	2,759	56.41	56.41	-	-	155,635	155,635.19
					436,974.95		

QAS amounts paid were based on estimated census, not actual census. The liability related to that difference is recorded separately.

** Per PM will be settled using the VCL using the 2023 filed cost reports--estimated at 58.00

CPE--5/11/23 end of public health emergency federal match may return to 64.06% from 72%

CPE for Calendar 2023 estimated by PM to be 935,513.22 on 11/6/2023--on top of the above amounts using the lower federal match of 64.06%

Short term vs long term classifications:

State of MI on 10/31 Announced their support to change the practice of settling only 80% prior to audit to 100%. Requires legislative appropriation which has been requested.

State of MI on 10/31 also announced their willingness to settle 10/1/21 to 12/31/21 upon request. Request submitted on 10/31.

State of MI responded to request saying they would only settle the full year. 1/1/21 to 9/30/21 rates will be negatively impacted by the 2019 Cost Report

Audit, the results of which are a subject of ongoing litigation. That amount is offset by one issue won during the appeal process.

Remaining audit liability estimated at \$700k if litigation is not successful. This is recored as a liability.

Settlement of the rates from 10/1/21 to 8/31/2023 require the rebilling AND approval of all the Medicaid claims made for services during that time frame.

All claims for 10/1/21 through 3/31/2023 have been rebilled as of 11/6/23. Most have been paid for 10/1/21 to 10/31/22. Awaiting approval for remaining claims and "reworking" those claims that did not approve on the first attempt to rebill.

The period 10/1/22 to 12/31/22 will be settled twice--once when calendar 2022 is settled (estimated Dec 2023) and again when calendar 2023 is settled (est Sept 24)
 The State has provided a first adjusted rate amount of \$358.26 for that period.

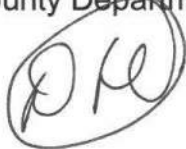
The ultimate rate paid for 10/1/2022 to 9/30/2023 will be based on the cost report filed for calendar 2023 in May of 2024 using the actual costs for 1/1/23 to 12/31/23
 Various limits will impact the rates based on the costs of all providers for that period. The above estimate of 411.60 and 58.00 are based on computations by Plante Moran
 using GTP data from 1/1/23 to 6/30/23 but will vary based on actual spending and patient days of care for the period 7/1/23 to 12/31/23



Grand Traverse Pavilions

A COMMUNITY CARING FOR GENERATIONS

TO: Grand Traverse County Department of Health and Human Services Board

FROM: David Hautamaki
CEO/Administrator 

RE: CEO Report

Survey: The state conducted the first follow-up survey on November 7 and 8 from the annual survey on September 12, 13 and 14. The surveyors cleared 12 of the citations and 4 remained. The citations are for Residents Rights identified as 3 residents waited too long for their meal. Next, resident Self administration of meds where a resident had creams that were left by a spouse in the resident room. 3rdly, Pain Management was identified as a resident did not have a pain care plan in place and Food storage and prep/sanitary identified items were properly labeling cooling foods, concentration of sanitizing chemicals, splash guard next to hand sink and maintaining access to a hand wash sink. Staff are working to correct deficient practices and auditing to correct and maintain compliance.

Dietary: The dietary department continues to improve in timely delivery of food carts for residents. Staffing challenges continue for the department. Several changes in procedures have been implemented and the food is well received by the residents and the aroma is very good for each meal.

Admissions:

Throughout the month of October we had 51 admissions/re-admissions and 44 discharges. Two Rehab resident transferred upstairs for long term care.

For the cottages, in the month of October there was 1 admission, 1 overnight respite stay, and 7 discharges and 2 deaths.

Accounts Receivable: Overall, the billing department has been working to complete the systematic covering of back billing. We are following up on non payors for resident care and will be following up with potential discharge from the facility. The A/R is good shape and Lindsey Dood, Finance Manager is reviewing accounts and taking action timely on problem accounts.

Staffing: Currently there are 288 employees.

Recruitment is underway for the following open positions: CNAs; Universal Workers; and Licensed Nurses.

Three employees were hired in September: 2 Childcare Assistants and 1 Occupational Therapist. We received 14 applications in October.

In October, there were 10 resignations, 1 retirement, and 1 involuntary termination.

In October, 2 employee referrals were received.

There were 4 new and 1 renewed unemployment claims filed in October. Human Resources responded to 6 questionnaires. We received confirmation of 4 successfully protested claims and were notified of 1 telephone hearing scheduled for November. A total charge of \$4,706.00 has been applied to our account for the fourth quarter of 2023.

In the month of October, there were 233 CNA hours and 339 Recreational Therapist hours, and 15 Universal Worker hours worked in Activities.

Kari Belanger and Linda Burton, Recreational Therapists, completed a total of 44 video chats over FaceTime or Google Duo.

Activities and special events that occurred in October included: music/sing-along with Tally & Bob Green; Happy Hour; making & enjoying homemade apple crisp, air fryer apple turnovers, and pumpkin fluff; decorating cookies for the Halloween Snacks and Movie; playing various card games and Bingo; resident council meetings; Rosary and live streaming of various local church services; Catholic Mass; bird care; Halloween & fall crafts; Root Beer & Coca-Cola floats and Orange Soda Floats for Halloween; Bingo Store; bagging up candy for Halloween and GTP & Forefront Employee Kids Trick-o-Treating; getting outdoors while the weather was still cooperating; and watching movies, classic TV shows, college and NFL football games. On October 20, residents gathered in the Multi-Purpose Room for a Pizza Hut Lunch Order-In which was a success and residents asked to do it again in the winter months.

Outings that took place in October, included: Walmart & Merchandise Outlet for shopping, lunch and ice cream at Dairy Queen, and bus rides throughout Leelanau County to see the fall colors.

Resident Council meetings were held on October 25 and 26 respectively.

On October 4, Tim Coggins, Environmental services Director, received the test report for the fire suppression heads. One of the heads failed the testing, and we will determine the corrective actions required.

On October 12, Coggins met with Randy Stockfisch of Smart Building Services to investigate why we cannot communicate with the Elm Jace on our HVAC server. After testing, Randy determined that Jace had failed, and needs to be replaced. While all the HVAC equipment controlled by that Jace is functioning properly, we cannot see it or adjust any of the devices. Randy will be getting us a quote to replace the required

hardware. On October 30, Stockfisch installed the new Elm Jace on our HVAC system, restoring communications for Elm, Dogwood, Rehab and Evergreen cottage.

On October 17, Randy Davis, Fire Safety Inspector, arrived at our facility to survey the life safety corrections. All citations were cleared.

On October 17, Otis Elevator performed load testing for Hawthorn and Evergreen elevators.

On October 24, Martell Electric (formerly Alpine Electric), started the annual fire alarm inspection in the main building and cottages.

On October 26, we received new AED units for the cottages, and our maintenance staff installed them, so they are ready for use.

The Wellness Center saw the following patients this month: Medicare A: 31; Medicare Advantage Skilled: 26; Medicare B: Outpatient: 41; Medicare B: Inpatient: 31; Medicare Advantage B: Outpatient 28; Inpatient 13 ;Private Insurance: Outpatient: 21; Private Insurance: Inpatient:2; Work compensation: Outpatient: 0; Private pay: Outpatient: 1; Private pay: Inpatient: 0.

Jessica Newberry, Speech Language Pathologist, made a presentation regarding Fiberoptic Endoscopic Evaluation of Swallow (FEES) and Lee Silverman Voice Therapy (LSVT Loud) to the Parkinson's North Support Group on October 10th.

**GRAND TRAVERSE COUNTY
DEPARTMENT OF HEALTH AND HUMAN SERVICES BOARD**

1000 Pavilions Circle, Traverse City, MI 49684
Telephone Number: 932-3000

**Resolution 2023-3
Grand Traverse Pavilions/Cottages
Rate Changes**

WHEREAS, The governing body requires that an annual operation budget be adopted, and

WHEREAS, sound management practices recognize the value of budget both as a blueprint and an evaluation tool, and

WHEREAS, an operational budget provides the basis for all expenditures levels needed to provide appropriate services, and

**THEREFORE
BE IT RESOLVED,** that the charge for routine services provided on and after January 1, 2024 by the Grand Traverse Pavilions/Cottages is as follows:

Rate Changes as of January 1, 2024

Willow Cottage - Assisted Living

Suite \$4,945.00 now; January 1: \$6,000 (including meals)
Room 203 base rate \$7,000/month (2 person occupancy)

Meals

Meal prices direct by CEO/Administrator.

APPROVED _____
DISAPPROVED _____

at the November 30, 2023 meeting of the Grand Traverse County Department of Health and Human Services Board.

Cecil McNally, Chair
Grand Traverse County Department of Health and Human Services Board

Date

GRAND TRAVERSE COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES BOARD
1000 PAVILIONS CIRCLE, TRAVERSE CITY, MI 49684

2024 PUBLIC NOTICE OF MEETING SCHEDULE

PURSUANT TO PUBLIC ACT 267, 1976, THE GRAND TRAVERSE COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES BOARD HEREBY ANNOUNCES ITS REGULAR MEETING SCHEDULE FOR CALENDAR YEAR 2023. UNLESS OTHERWISE INDICATED, ALL MEETINGS ARE HELD AT THE GARFIELD TOWNSHIP HALL BEGINNING AT 9:00 A.M. SPECIAL MEETINGS FOR THE GRAND TRAVERSE COUNTY DEPARTMENT OF HEATH AND HUMAN SERVICES BOARD WILL BE ANNOUNCED IN ADVANCE.

January 25, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

July 25, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

February 29, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

August 29, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

March 28, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

September 26, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

April 25, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

October 31, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

May 30, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

November 28, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

June 27, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

December 26, 2024 – Upstairs Main Hall
Garfield Township Hall–9:00 a.m.

DISTRIBUTION

- .County Clerk’s Office
- .County Administrator
- .GTP/GTMCF Administration

- .DHHS Administrative Staff
- .Board Membership

Distributed - 11/30/23

GRAND TRAVERSE PAVILIONS

1000 Pavilions Circle
Traverse City, MI 49684

APPLICATION FOR ATTENDING OR CONSULTING PRIVILEGES

Please Check One:

Medical Doctor Doctor of Osteopathy Physician Assistant Certified Nurse Practitioner

ATTENDING _____ CONSULTING X

NAME IN FULL Augustus Michael Meriwether DATE _____

RESIDENCE ADDRESS _____ TELEPHONE _____

ADDRESS 1057 Muckle Road TELEPHONE _____

OFFICE ADDRESS Central Lake, MI 49622 TELEPHONE _____

Premedical Education: School _____ Date of Graduation _____

Medical Education: School _____ Date of Graduation _____

Internship: Hospital _____ Dates _____

Residency: Hospital _____ Dates _____

MICHIGAN LICENSE: Date _____ No. _____

NPI# 1174307318

Hospital Staff Memberships:

Medical Society Memberships:

Specialty:

Board Certified: Yes _____ No _____ Date _____

In making application, I agree to the rules and policies of the Grand Traverse Medical Care which I understand are available upon request. I also agree to verification of my credentials by the Administrator of Munson Medical Center or other hospital where I have been accepted on staff.

SIGNED: _____ DATE: _____

APPROVED: [Signature] SIGNED: [Signature] DATE: 11/8/23
DISAPPROVED: _____ Medical Director, Grand Traverse Medical Care

APPROVED: _____ SIGNED: _____ DATE: _____
DISAPPROVED: _____ Chair, Grand Traverse County Department of Health and Human Services Board

GRAND TRAVERSE PAVILIONS

Service Excellence Award Program

October 2023

Date:	10/02/2023
Employee:	Kaylie Burley
Awarded for:	Kaylie was my night nurse-she was extremely attentive, thoughtful and kind. I don't sleep well, it's on and off, and I truly appreciate her kindness and job attentiveness.
Position:	LPN
Nominated by:	Laurie Tessin

Date:	10/02/2023
Employee:	Courtney Coveyou
Awarded for:	Courtney always does a great job caring for her patients. She is patient, kind and a joy to have as a nurse. Even when I have had a few painful moments she is great.
Position:	RN
Nominated by:	Laurie Tessin

Date:	10/09/2023
Employee:	Carrie Delk
Awarded for:	Being so sweet, kind and patient while teaching me admissions.
Position:	Admission Coordinator
Nominated by:	Michaella Forbush

Date:	10/16/2023
Employee:	Samantha Harwood-Baker
Awarded for:	Sam might be the hardest working CNA I've ever worked with. Any night I'm working with her I know that no matter how busy or crazy things get, we'll be alright. She displays phenomenal teamwork and is always willing to help out a co-worker or resident no matter how stressful the situation. Thank you Sam, for everything that you do.
Position:	CNA
Nominated by:	Alden Taint

Date:	10/16/2023
Employee:	Mindy Bruning
Awarded for:	Thank you for giving my resident a shower. Your attitude and teamwork is appreciated!
Position:	CNA
Nominated by:	Sandy Potrafke

Date: 10/23/2023
Employee: Kristen Semeyn
Awarded for: Kristen was recognized with a 5/5 survey by her outpatient client who stated she was "very good with making adjustments/suggestions!". Thank you Kristen for the excellent care you provide!
Position: Physical Therapist
Nominated by: Amy Coneset

Date: 10/23/2023
Employee: Alexandra Waldron
Awarded for: Recognized by a rehab client "from what I have observed and experienced here, everyone is truly committed to helping us to get back to as normal as we can. This is not just a job. They really are doing this out of love. We are important to each of them. Their encouragement and praise makes us to do our best. May God bless you all"
Position: Physical Therapist Assistant
Nominated by: William Martle

Date: 10/30/2023
Employee: Judy Sheffer
Awarded for: You always have such high energy when coming in on shift and the residents look forward to seeing you and all the fun you bring to the floor. Keep up the positivity it sure shines on the residents.
Position: CNA
Nominated by: Mindy

Date: 10/30/2023
Employee: Ed Potrafke
Awarded for: Thank you for always going above and beyond helping out around Willow. Your dedication and hard work never go unnoticed.
Position: CNA
Nominated by: Mindy