

# GRAND TRAVERSE PAVILIONS

*Grand Traverse Medical Care*

## **INDOOR VISITATION DURING A PANDEMIC**

### **POLICY**

Grand Traverse Pavilions recognizes that the absence of visitors and family interactions is difficult for many residents and their families. Pursuant to the Centers for Medicare and Medicaid Services QSO-20-39-NH and the Centers for Disease Control and Prevention COVID-19 recommendations, GTP has developed the following protocol to allow for indoor visitation. This policy and procedures applies to all residents and visitors of the Pavilions.

**\*NOTE: VISITATION MAY BE DISCONTINUED WITHOUT NOTICE IF A POSITIVE COVID CASE IS IDENTIFIED IN THE STAFF OR RESIDENT POPULATION.**

### **PROCEDURE**

In room visitation:

1. The facility will maintain locked doors for safety. Visitors will enter and exit through the lobby doors. Upon arrival visitors will notify the receptionist during business hours of 8:30 am to 4:00 pm via the vestibule phone of their intent to visit. After hours and weekends the unit may be called directly or the Campus Manager. These numbers are posted by the vestibule phone.
2. Visitors will complete screening via the kiosk and staff will obtain the visitors temperature. All questions including temperature reading must be completed. Please do not visit if you have any symptoms of any illness or if you have been told to self-quarantine by the health department or your employer.
3. Visitors are required to agree to notify the facility if they develop symptoms of COVID within 14 days of visitation.
4. Visitors are to proceed directly to the resident's room for visitation. Visitors are not permitted to wander through the halls or other units or to the nurse's station.
5. Visitors shall adhere to the core principles of infection control. This includes masking and social distancing regardless of vaccination status according to the community spread rates.
6. When the community spread is substantial (8-9.99%) to high (>10%), all visitors and residents regardless of vaccination status must wear a well-fitting mask that covers the mouth and nose fully and maintain social distancing. When the community spread rate is moderate to low, (less than 8%), and all visitors and residents are vaccinated, then the resident may choose to have visits without masking or social distancing. If a visitor is unvaccinated, or if they refuse to disclose their vaccination status, they must wear a well-fitting mask at all times. Please note that the facility will not be providing masks. You must come prepared with a mask or you may be denied entry.

7. All visitors regardless of age must be able to wear a well-fitting mask when entering the facility and in all areas outside of the resident's room regardless of community spread rates. Those unable to adhere to masking or infection control procedures will not be permitted to visit.
8. Due to limited size of rooms, no more than 2 visitors will be allowed to maintain the 6 foot distancing requirement.
9. While there are no restrictions on the number of allowed visits per day or the number of visitors, we respectfully request that visits occur between the hours of 8:30 am and 8 pm. This allows residents to receive morning care to start their day and evening care to prepare for bed.
10. There will be no visitation during meals in the main dining rooms. If visiting during mealtime, the resident will be required to eat in their room.
11. At this time there are no accommodations for family meals together or large parties for the holidays, birthdays etc.
12. Restrooms are available for public use. Visitors may use the restroom then return to the residents room. Please refrain from inquiring with nursing at the nurses cart, visiting with other residents or staff in the hallway, or assisting with meal delivery.
13. The facility will post signage if we have a current positive case of COVID within the facility. Visitors are cautioned that they may be exposed to COVID at any time during visitation.
14. We encourage all visitors to obtain COVID testing prior to visitation and encourage all visitors to become vaccinated.
15. Please note that staff may not enter the room during visitations especially if masks are not being worn. Staff will enter to provide care in urgent situations and require that all visitors keep their mask on during care.
16. At this time there are no pets permitted to visit inside the facility.