

GRAND TRAVERSE PAVILIONS
Grand Traverse Medical Care

INDOOR VISITATION DURING A PANDEMIC

POLICY

Grand Traverse Pavilions recognizes that the absence of visitors and family interactions is difficult for many residents and their families. Pursuant to the MDHHS Emergency Order dated March 17, 2021, the Centers for Medicare and Medicaid Services QSO-20-39-NH and the Centers for Disease Control and Prevention COVID-19 recommendations, GTP has developed the following protocol to allow for indoor visitation. This policy and procedures applies to all residents and visitors of the Pavilions.

***NOTE: VISITATION MAY BE DISCONTINUED WITHOUT NOTICE IF A POSITIVE COVID CASE IS IDENTIFIED IN THE STAFF OR RESIDENT POPULATION.**

PROCEDURE

Visitations can only occur if the Grand Traverse Pavilions does not have an onset of COVID-19 cases in the last 14 days and GTP is not currently conducting outbreak testing.

1. Visitors shall adhere to the core principles of infection control.
2. Visitors will enter and exit through the front lobby only.
3. Visitation will be by appointment only and will not exceed 30 minutes. In order to accommodate everyone we will start with no more than 1 visit per week as the schedule allows. This excludes any weekends or holidays. Additionally, residents outside of Rehab and are in isolation for any reason will not be permitted visitation until the isolation period is exhausted.
4. In fairness to all residents and families, you may only book appointments week by week. We will accept appointments for the next week every Friday. Appointments will be made through the pavilion ADON or Social Worker during normal business hours Monday through Friday between 8:00 am - 4:30 pm.
5. Visitors should arrive 15 minutes prior to appointment time to complete screening. Visitors who are late for their appointment will have to reschedule or expect a shortened visit time.
6. Visitors will be screened including a temperature check in the front lobby prior to entry. If there are any noted symptoms visitation will be declined.

7. Visitors will receive education on infection control and agree to notify the facility should they develop any symptoms within 14 days after the visit.
8. Items brought in by visitors are limited. No bags, purses or other items, etc.
9. Visitors will be required to sign in and out electronically via the kiosk in the reception area.
10. Masks and eye protection will be worn at all times within the facility and during the visit.
11. Visitors will be escorted to and from the visitation area.
12. Visitors will be required to visit in the designated area and are not to leave this area at any time during the visit.
13. The number of visitors per resident will be limited to no more than 2 at any given time.
14. Absolutely no children under the age of 16 or pets will be permitted.
15. All visits will require social distancing.
16. Physical contact (hand holding) may be permitted if the resident is fully vaccinated and wishes the contact. Time spent in close proximity is limited to 15 minutes.
17. Any visitor unwilling or unable to adhere to the above requirements will forfeit further visitation.

Considerations:

If a visitor has a known COVID exposure or has been directed to self-quarantine by the health department or place of employment, visits will not occur until the quarantine period is exhausted.

If your loved one refuses the visit for whatever reason we will notify you as soon as we are aware.

Visitors must be respectful to staff and those supervising visitation – we are only following orders.

This is not a time to bring stuff to drop off at the visit – please refer to our current process.

There is no eating or drinking during visitation.