

GRAND TRAVERSE PAVILIONS

Grand Traverse Medical Care

INDOOR VISITATION DURING A PANDEMIC

POLICY

Grand Traverse Pavilions recognizes that the absence of visitors and family interactions is difficult for many residents and their families. Pursuant to the Centers for Medicare and Medicaid Services QSO-20-39-NH and the Centers for Disease Control and Prevention COVID-19 recommendations, GTP has developed the following protocol to allow for indoor visitation. This policy and procedures applies to all residents and visitors of the Pavilions.

***NOTE: VISITATION MAY BE DISCONTINUED WITHOUT NOTICE IF A POSITIVE COVID CASE IS IDENTIFIED IN THE STAFF OR RESIDENT POPULATION.**

PROCEDURE

In room visitation open to vaccinated visitors only (proof of vaccination required).

1. Visitors shall adhere to the core principles of infection control.
2. Visitors will enter and exit through the front lobby only.
3. When the community spread rate is below 10%, shared room visits and private room visits may occur on the resident's pavilion. When the community spread rate is 10% or greater, private room visits may continue to occur in the rooms of those that have them. Residents with shared rooms will visit in an empty suite on the pavilion if available or on the Aspen pavilion. Once the spread rate drops below 10%, shared room visits will not resume until this rate has been sustained after 14 days.
4. Visitation will be by appointment only and will not exceed one hour. In order to accommodate everyone we will proceed with no more than two visits per week as the schedule allows. Additionally, residents outside of rehab and in isolation for any reason will not be permitted visitation until the isolation period has been exhausted.
5. In fairness to all residents and families, you may book appointments week by week. We will accept appointments for the next week every Friday. Appointments will be made through the pavilion ADON or Social Worker during normal business hours Monday through Friday 8:00 am – 4:30 pm. Visits will be scheduled four at a time per pavilion, but cannot be for two residents in a shared suite at the same time. Only those that are vaccinated may visit. Visitation times are as follows...

Monday through Friday

10:00 - 11:00am, 2:00 - 3:00pm and 5:30 - 6:30pm

Saturday & Sunday hours – 10:00 - 11:00am and 2:00 - 3:00pm

Two visitors at a time may sign up for a time slot

6. We kindly ask that families not schedule other types of visits on the same day that they are having an indoor visit. This includes outdoor and face time visits.
7. Visitors should arrive 15 minutes prior to appointment time to complete screening. Visitors who are late for their appointment will have to reschedule or expect a shortened visit time.
8. Visitors will be screened including a temperature check in the front lobby prior to entry. If there are any noted symptoms visitation will be declined.
9. Visitors will receive education on infection control and agree to notify the facility should they develop any symptoms within 14 days after the visit.
10. Families may bring items to and from the room. Food and drink is permissible while visiting.
11. Visitors will be required to sign in electronically via the kiosk in the reception area.
12. Masks will be worn while in the lobby and hallways. Masks may be removed during in room visits if resident consents. Eye protection will be worn in the hallways when the community spread rate is greater than 10%. We kindly ask that you pull the curtain shut as the roommate may be in their side of the suite. Staff will not enter the room at these times unless there is an emergency. Staff may be present in the suite, but only to assist the roommate.
13. Visitors will be escorted to and from the visitation area.
14. Visitors will be required to visit in the resident's room or designated area, and are not to leave this area at any time during the visit. There are no public bathrooms.
15. The number of visitors per resident will be limited to no more than 2 at any given time.
16. Absolutely no children under the age of 16 or pets will be permitted when the spread rate is greater than 10%. If the spread rate is less than 10%, one child may accompany one adult. The child must be able to comply with the infection control policy of which may include but is not limited to having to be vaccinated, wear a mask, possible wear eye protection, and pass screening.
17. Any visitor unwilling or unable to adhere to the above requirements will forfeit further visitation.

Considerations:

A pavilion will be closed to visitation if the residents are believed to have had exposure to someone (staff or resident) with a positive case of COVID-19. The pavilion will be closed immediately then undergo outbreak testing x 14 days. Providing there are no additional positive cases, the unit will reopen.

If a visitor has a known COVID exposure or has been directed to self-quarantine by the health department or place of employment, visits will not occur until the quarantine period is exhausted.

If your loved one refuses the visit for whatever reason we will notify you as soon as we are aware.

Visitors must be respectful to staff – we are only following orders.

Visits in shared rooms require consent of both residents and/or legal representatives.

If resident's roommate does not consent then visits will take place in other designated areas.

Residents in a shared room may not have visitations at the same time due to space limitations.