

GRAND TRAVERSE PAVILIONS
Residential Services

INDOOR VISITATION DURING A PANDEMIC

POLICY

Grand Traverse Pavilions recognizes that the absence of visitors and family interactions is difficult for many residents and their families. Pursuant to the MDHHS Emergency Order Guidance dated June 15, 2021, the Centers for Medicare and Medicaid Services QSO-20-39-NH and the Centers for Disease Control and Prevention COVID-19 recommendations, GTP has developed the following protocol to allow for indoor visitation. This policy and procedures applies to all residents and visitors of the Cottages.

***NOTE: VISITATION MAY BE DISCONTINUED WITHOUT NOTICE IF A POSITIVE COVID CASE IS IDENTIFIED IN THE STAFF OR RESIDENT POPULATION.**

GENERAL

Visitations can only occur if the Cottages at the Grand Traverse Pavilions does not have an onset of COVID-19 cases in the last 14 days and GTP is not currently conducting outbreak testing.

1. Visitors shall adhere to the core principles of infection control.
2. Visitors will enter and exit through the front cottage door only.
3. Visitors will receive education on infection control and agree to notify the facility should they develop any symptoms within 14 days after the visit.
4. Items brought in by visitors are limited. No bags, purses or other items, etc.
5. Visitors will be required to sign in and out.
6. Physical contact (hand holding) may be permitted if the resident is fully vaccinated and wishes the contact. Time spent in close proximity is limited to 15 minutes.
7. All visits will require social distancing.

Considerations:

If a visitor has a known COVID exposure or has been directed to self-quarantine by the health department or place of employment, visits will not occur until the quarantine period is exhausted.

If your loved one refuses the visit for whatever reason we will notify you as soon as we are aware.

Visitors must be respectful to staff and those supervising visitation – we are only following orders.

This is not a time to bring stuff to drop off at the visit – please refer to our current process.

There is no eating or drinking during visitation.

Evergreen, Hawthorn & Willow Cottages

- Visitors should arrive 10 minutes prior to appointment time to complete screening. Visitors who are late for their appointment will have to reschedule or expect a shortened visit time.
- Visitors will be screened including a temperature check at the cottage front entrance. If there are any noted symptoms visitation will be declined.
- Visitors will be escorted to and from their loved ones private apartment. At no time during the 30 minute visitation may a visitor leave the apartment, if there is something needed press the residents call button or call the cottage staff for assistance.
- Masks must be worn at all times within the facility and during the visit. For those unvaccinated visitors face shields will also be required. Proof of vaccination is required.
- Maximum of 2 visitors at a time, no children under 16, and no pets.
- Appointments are available Monday-Friday from 10AM-4PM and can be made through Residential Services Director, Shelby Mack. We ask that you be considerate of meal times for the residents when scheduling appointments.
- Visitor may schedule 1 indoor visit per week. Be considerate of other family members and friends who wish to schedule time with their loved one.

Lofts

- Visitors should arrive 10 minutes prior to appointment time to complete screening. Reminder this takes place at the main building lobby.
- Hawthorn Independent Living Loft residents may have visitors in their private apartment between the hours of 10AM-4PM.
- Visitors must notify Residential Services Director, Shelby Mack of arrival and departure time.
- Visitors will be screened including a temperature check at the front entrance of Hawthorn Cottage. If there are any noted symptoms visitation will be declined.

- Visitors will be escorted to and from the apartment and may not leave for any reason during the visit. If assistance is required please call cottage staff.
- Visitors must wear a mask while entering and exiting the cottage. Face shields are required for those unvaccinated. Proof of vaccination is required.