

## Meet our Financial Management team!

Lindsey Dood - Chief
Financial Officer
Emily Ball - Business Office
Manager
Vicki Deffendall - Financial
Management Assistant
Carol Gordon - Senior
Accounts Technician
Laurie Makowski - Senior
Accounts Technician

# Payment options during COVID-19

Given the restrictions on general visitation and lack of access to our drop box, we encourage you to consider ACH payments (a direct debit from your bank account). This will ensure timely receipt of funds and save you time and postage! Please call Emily Ball at 932-3063 to walk through the short enrollment process. You are welcome to continue to mail payments as well.



## Family Updates

After several months of no positive test results we were notified earlier this week of a fully-vaccinated staff member who worked August 18 on the Cherry Unit, who tested positive mid-week at their Dr.'s office. We are required to notify residents, families and staff of any positive COVID test results. All individuals on the Pavilions work roster, whether they have worked recently or not, are on-call/part-time or full time, have been COVID-19 tested and there have been no other positive test results. With the notification of a positive exposure among our staff, we would like to share that all scheduled visitations for residents in the Cherry Pavilion in the main building have been cancelled at this time. The CMS and MDHHS communication on the visitation process were published last week are current. If there are no other positive cases identified, it is anticipated that the new policy will be available and implemented by August 9. We appreciate your patience as we navigate the many regulatory requirements.

There will be no changes at this time to the reinstituted communal dining and group activities for our residents per the guidelines set forth in the current orders. Additionally, the most recent Grand Traverse Pavilions visitation policy (published along with these Family Weekly Updates) allows for outdoor visits with very little restrictions for those residents who are fully vaccinated. Visitations for Cottage residents have not been restricted at this time.

If you have any questions or would like to schedule a visit with a resident please contact the pavilion Assistant Director of Nursing (ADON) or the assigned social worker. For the cottages please contact the director or the cottage nurse.



Food concessions will be available and new this year – Grand Traverse Pavilions will be introducing live streaming! So stay tuned for more information to come! Donations and proceeds are welcome and help support the Grand Traverse Pavilions mission to enhance the quality of life for aging adults in the community.

**August 5** - Bay Area Little Big Band

**August 12** - K. Jones & The Benzie Playboys

August 19 - Backroom Gang

August 26 - Miriam Pico & Friends

# EXTRA! EXTRA! News from

# Dining & Nutritional Services

### and Life Enrichment



In an effort to focus on the nutritional health of our residents, the Dining Services Department will be phasing out the service of soft drinks once our current supply is depleted. Soft drinks are high in sugar and do not contribute any nutritional benefit. The amount consumed has drastically increased over the years thus decreasing the nutritional value of our menu. To provide more variety we will be expanding our beverage options to include lemonade and sweetened/unsweetened iced tea. We will also continue to offer water, cranberry juice, orange juice, apple juice, milk, chocolate milk, hot chocolate, coffee, hot tea, and a variety of herbal tea.

The Life Enrichment (Activities) Department will be implementing a mobile cart (once a week) starting the week of August 2<sup>nd</sup> where residents will be able to make cash only purchases of soft drinks from a variety of choices as well as having the option to purchase soft drinks at Bingo Store.

We appreciate your understanding as these two departments work together in creating a solution to meet the nutritional and health needs of our residents as well as their continued desire to have a soft drink.

### **Reminders** ...

#### **Wheel Chair Foot Pedals**

Please be sure that the foot pedals are securely fastened anytime you are transporting a resident in a wheelchair. This is a Regulatory Requirement and it also ensures proper positioning while sitting as well as safety of your loved ones. Staff is available for assistance if needed.

### Did You Know ...

#### Taking your Loved One Out

When you take your loved one out for an appointment or fun filled outing staff can leave their wheel chair in the designated spot at the Front Desk. The Front Desk was designed to store a wheel chair or walker while our residents are out of the building. This helps avoid confusion with the other Lobby wheel chairs.

#### **Social Workers**

Aspen/Birch - Nicole Saheb ......932-3107
Cherry - Amy Stein-Hansen......932-3307
Dogwood - Cindi Pobuda......932-3407
Elm - Holly Kazim..........932-3507
Rehab - Leah Masters......932-3707
Kim Kucharski.........932-3727

Main Building - 1000 Pavilions Circle Traverse City, MI 49684 (231) 932-3000

Evergreen Cottage - 521 Cottageview Drive (231) 932-3600

Hawthorn Cottage - 523 Cottage Arbor Lane (231) 932-3620

Willow Cottage - 525 Cottage Arbor Lane (231) 932-3640

Grand Traverse Pavilions

Grand Traverse Pavilions Foundation Office (231) 932-3018

Website - www.gtpavilions.org