

# WEEKLY FAMILY UPDATE

Grand Traverse Pavilions update for residents and responsible parties during COVID-19

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On August 7, 2020 we switched to a new testing laboratory. We are still having difficulties getting previous lab results from Vibra and have been in contact with them every few days.

Solaris is the new laboratory we have chosen. The criteria for receiving results is 48 hours after the lab receives the samples. Friday last week we collected and sent samples from the residents in the skilled nursing (186) and received all results back from the lab within the promised 48 hours. There were no positive test results.

On Monday we sampled over 400 staff members. Half of the samples were sent in on Monday night and the other half on Tuesday. As of this update, we have received all of the test results for those sent on Monday, and 98% of those sent in on Tuesday. Again there have been no positive test results reported. The new lab is delivering the results within the 48 hour time frame from receiving the samples, and we are pleased with their responsiveness.

As we cannot get the results from the previous lab we cannot determine at this time if we meet the two week time frame with no positives which is required in order to discontinue testing of our residents. Unfortunately, we will need to sample our residents again on 8/14 which will then meet the two week baseline testing for our residents. Staff will continue to undergo testing weekly per the executive orders and according to the MIStart map, which still indicates our region as a "Medium Risk."

We would like to take this opportunity to again thank our staff, residents, and their family members for their patience and support during this unprecedented medical emergency. We hope this information will help ease your concerns and assure that we are making every effort to be transparent, responsive, and accountable regarding the care of our residents and staff.

As always, if you have any questions please contact your pavilion ADON or social worker. For the cottages please contact the director or the cottage nurse.



**Grand Traverse Pavilions**  
A COMMUNITY CARING FOR GENERATIONS

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