

WEEKLY FAMILY UPDATE

Grand Traverse Pavilions update for residents and responsible parties during COVID-19

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- We continue to have no residents test positive for COVID-19. To date we have tested 34 residents based on need and physician orders. Additionally we have not had any further staff test positive.
- On May 18, 2020 CMS issued QSO-20-30-NH addressed to State agencies outlining their recommendations for Nursing Home Reopening's. As we understand it today LARA has been meeting with stakeholders to outlined Michigan's reopening plans. We are hopeful that something will be decided soon so we can start working towards having families, visitors, and other ancillary personnel in the facility. This medical crisis has been exceptionally difficult for our residents and our staff. We whole-heartedly share your concern that our residents need their families, and we greatly value the partnership that families play in coordinating care plans for our residents.
- We have established a "window visiting" policy that will go into effect this Thursday, June 4, 2020. The policy is also listed on the Family Weekly Update Site for your review.
- During this time of no visitation we encourage you to reach out to our staff with your questions and concerns. We will do everything possible to address your and your loved ones' needs. You also reserve the right to make a formal complaint with the Department of Licensing and Regulatory Affairs (LARA) at the link provided below, however we do ask that you give the facility an opportunity to address your concern prior to taking this avenue.

https://www.michigan.gov/lara/0,4601,7-154-89334_63294_72973---,00.html

- On May 29, 2020 Governor Whitmer signed executive order 2020-108 continuing the visitor restrictions in long term care facilities. This order also reiterates that facilities must use their best efforts to facilitate visitations by phone or other electronic communication platforms to the fullest extent possible consistent with normal visitation policies. If you wish to have facetime (or any other electronic method) visit with your loved one please contact your pavilion social worker or Jane Cavendar for the cottages. As stated in last week's update we are governed by CMS and MDHHS each of whom has also not lifted visitor restrictions in long term care facilities.
- Please visit the Pavilions Facebook page for additional information and events at:
www.facebook.com/grandtraversepavilions



Grand Traverse Pavilions
A COMMUNITY CARING FOR GENERATIONS

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