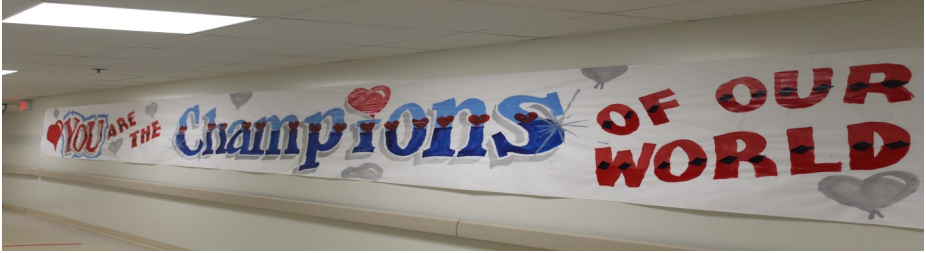


WEEKLY FAMILY UPDATE

Grand Traverse Pavilions update for residents and responsible parties during COVID-19

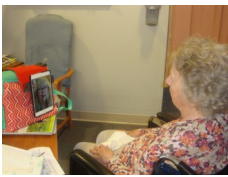
VOL. 1, ISSUE 1

5.04.2020



Community partners recognize the great work being done by our front line workers!

Staff Help Residents Stay Connected



As you know we are still in lockdown per CMS which means that we cannot allow visitors and unnecessary personnel inside our facility. We are also still mandated to stop all communal dining and activities throughout the facility as well as any outings. Here are some things we have been doing to keep our residents engaged; bingo is still big hit and we also have virtual vacations and tours thanks to many locations broad-casting from their respective locations. Video chats occur almost daily throughout our campus. We find joy in small ways whether it is a sing along or a group chat – all socially distanced of course.

Puzzles Provide Missing Piece of Social Activity



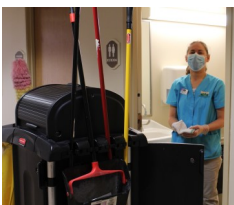
The families and community have shown an outpouring of love through donations of puzzles, books, movies and many other items to keep everyone entertained. We know that none of these things will be a substitute for family interaction but we continue to do everything to keep our residents upbeat! As the weather warms up we will have a few residents at a time out in our enclosed courtyards.

Mandatory Temp Checks for Staff and Residents



Internally we continue to screen staff and residents daily including taking temperatures to ensure we are healthy. Staff are checked prior to starting work and are also now required to wear medical masks while in the facility to protect our residents from anything that we may have encountered from the outside. We disinfect our shoes and bring our meals in paper bags to prevent potential infection. Entry and exit to our facilities are through a single entry point and staff are socially distancing.

Extra Cleaning Efforts As Prevention Against COVID-19



While we have experienced some common ailments for this time of year we have had no positive cases of COVID 19 in our resident population or our staff. While we cannot predict the future we will continue to be diligent in our preventative measures.



Grand Traverse Pavilions

A COMMUNITY CARING FOR GENERATIONS

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