

WEEKLY FAMILY UPDATE

Grand Traverse Pavilions update for Residents and Responsible parties during COVID-19

Vol. 27, ISSUE 3

POSTED: 6.17.2022

Grand Traverse Pavilions is experiencing an unfortunate outbreak of COVID. Since June 8, 2022, we have had 22 residents on the Dogwood test positive and eight residents on Elm. The residents from Dogwood were transferred down to the COVID unit for monitoring and treatment as needed. Those Elm residents remain in their environment and are treated as needed. This decision was made in the best interest of this population and communicated to their respective families.

We have had a total of 17 staff who work in the main building test positive in this same timeframe. These staff are from all departments within the organization, including administration, direct care, and environmental services. Many worked on the Dogwood and Elm units, and several did not.

Having this many staff unable to work has caused a significant strain on the workflow. Please know that we are doing everything we can to provide the quality care your loved ones deserve. All departments are assisting in the daily care to the extent they are able. This includes assisting with dining, housekeeping and completing other small tasks for residents that do not require licensure or certification. We follow the CDC guidelines and regulations in cohorting residents for care and the healthcare quarantine guidelines.

We ask that you, please refrain from visiting Dogwood or Elm at this time but understand that you have the right to visit per the regulations. If you choose to visit, please wear a well-fitting mask, encourage the visiting resident to wear a well-fitting mask, maintain distance and use good hand hygiene. Notify us if you develop symptoms or become positive for COVID within 14 days of your visit. Also, we ask for patience as delays in answering the phone and the lobby door will occur due to providing care for our residents. Our staff is doing everything they can at this time.

As in the main building, we are experiencing an outbreak at Willow. As of June 11, 2022, there are two direct care workers and one resident positive for COVID. This resident is quarantined in their apartment, and staff is using isolation precautions when providing meals and care for this individual. We are testing the residents of Willow twice weekly and as needed for symptoms.

We ask that you refrain from visiting Willow at this time but understand that you have the right to visit per the regulations. If you choose to visit, please wear a well-fitting mask, encourage the visiting resident to wear a well-fitting mask, maintain distance and use good hand hygiene. Notify us if you develop symptoms or become positive for COVID within 14 days of your visit.

We will keep you updated throughout the week via Robocalls. We know these can be a nuisance, but please listen to the entire message. Again thank you for your patience as we work through this latest outbreak.

Please contact your unit ADON or SW if you have any further questions or concerns. Please contact Shelby, the director, or Natalia, the cottage nurse for the cottages.



Grand Traverse Pavilions

A COMMUNITY CARING FOR GENERATIONS

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