

**GRAND TRAVERSE PAVILIONS**  
*Residential Services*

**INDOOR VISITATION DURING A PANDEMIC**

**POLICY**

Grand Traverse Pavilions recognizes that the absence of visitors and family interactions is difficult for many residents and their families. Pursuant to the MDHHS Emergency Order dated March 17, 2021, the Centers for Medicare and Medicaid Services QSO-20-39-NH and the Centers for Disease Control and Prevention COVID-19 recommendations, GTP has developed the following protocol to allow for indoor visitation. This policy and procedures applies to all residents and visitors of the Cottages.

**\*NOTE: VISITATION MAY BE DISCONTINUED WITHOUT NOTICE IF GRAND TRAVERSE COUNTY POSITIVITY RATE REACHES 10% OR HIGHER OR A POSITIVE COVID CASE IS IDENTIFIED IN THE STAFF OR RESIDENT POPULATION.**

**GENERAL**

Visitations can only occur if the Grand Traverse Pavilions does not have an onset of COVID-19 cases in the last 14 days and GTP is not currently conducting outbreak testing. Additionally, should Grand Traverse County's positivity rate exceed 10%, all visits will be suspended per the guidelines with the exception for end of life.

1. Visitors shall adhere to the core principles of infection control.
2. Visitors will enter and exit through the front cottage door only.
3. Visitors will receive education on infection control and agree to notify the facility should they develop any symptoms within 14 days after the visit.
4. Items brought in by visitors are limited. No bags, purses or other items, etc.
5. Visitors will be required to sign in and out.
6. Physical contact (hand holding) may be permitted if the resident is fully vaccinated and wishes the contact. Time spent in close proximity is limited to 15 minutes.
7. All visits will require social distancing.

### Considerations:

If a visitor has a known COVID exposure or has been directed to self-quarantine by the health department or place of employment, visits will not occur until the quarantine period is exhausted.

If your loved one refuses the visit for whatever reason we will notify you as soon as we are aware.

Visitors must be respectful to staff and those supervising visitation – we are only following orders.

This is not a time to bring stuff to drop off at the visit – please refer to our current process.

There is no eating or drinking during visitation.

If you have traveled in the past 14 days we will need to know the mode of travel and destination.

### Evergreen & Hawthorn

- Although COVID testing is not required, The Grand Traverse Pavilions strongly suggests visitors participate in POC testing to ensure the safety of our valuable population.
- Visitors consenting to POC testing should arrive 20-30 minutes prior to appointment time to complete screening. Visitors who are late for their appointment will have to reschedule or expect a shortened visit time. Reminder this takes place at the main building lobby. Testing will be conducted in visitor's vehicle. Visitors will pull up to the lobby door then park and wait for testing results.
- Visitors declining the POC testing will be screened including a temperature check at the cottage front entrance. If there are any noted symptoms visitation will be declined.
- Visitors will be escorted to and from their loved ones private apartment. At no time during the 30 minute visitation may a visitor leave the apartment, if there is something needed press the residents call button or call the cottage staff for assistance.
- Mask and eye protection must be worn at all times within the facility and during the visit.
- Maximum of 2 visitors at a time, no children under 16, and no pets.
- Appointments are available Tuesday-Thursday from 10AM-4PM and can be made through Residential Services Director, Shelby Mack. We ask that you be considerate of meal times for the residents when scheduling appointments.
- Visitor may schedule 1 visit per week. Be considerate of other family members and friends who wish to schedule time with their loved one.

## Lofts

- Although COVID testing is not required, The Grand Traverse Pavilions strongly suggests visitors participate in POC testing to ensure the safety of our valuable population.
- Visitors consenting to POC testing should arrive 20-30 minutes prior to appointment time to complete screening. Reminder this takes place at the main building lobby.
- Hawthorn Independent Living Loft residents may have visitors in their private apartment between the hours of 10AM-4PM.
- Visitors must notify Residential Services Director, Shelby Mack of arrival and departure time.
- Visitors will be screened including a temperature check at the front entrance of Hawthorn Cottage. If there are any noted symptoms visitation will be declined.
- Visitors will be escorted to and from the apartment and may not leave for any reason during the visit. If assistance is required please call cottage staff.
- Visitors must wear a mask and face shield while entering and exiting the cottage.

## Willow

- Although COVID testing is not required, The Grand Traverse Pavilions strongly suggests visitors participate in POC testing to ensure the safety of our valuable population.
- Visitors consenting to POC testing should arrive 20-30 minutes prior to appointment time to complete screening. Visitors who are late for their appointment will have to reschedule or expect a shortened visit time. Reminder this takes place at the main building lobby. Testing will be conducted in visitor's vehicle. Visitors will pull up to the lobby door then park and wait for testing results.
- Visitors declining the POC testing will be screened including a temperature check at the cottage front entrance. If there are any noted symptoms visitation will be declined.
- Visitors will be escorted to and from their loved ones private apartment. At no time during the 30 minute visitation may a visitor leave the apartment, if there is something needed pull the residents cord located inside the apartment or call the cottage staff for assistance.
- Mask and eye protection must be worn at all times within the facility and during the visit.
- Maximum of 2 visitors at a time, no children under 16, and no pets.
- Appointments are available on Fridays from 10AM-4PM and can be made through Residential Services Director, Shelby Mack. We ask that you be considerate of meal times for the residents when scheduling appointments.
- If your loved one refuses the visit for whatever reason we will notify you as soon as we are aware.