

WEEKLY FAMILY UPDATE EXTRA

Grand Traverse Pavilions update for residents and responsible parties during COVID-19

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In addition to the information provided in the Weekly Family Update this EXTRA edition is meant to provide resident families with additional pertinent information.

We are very pleased to report that the second round of testing conducted on Thursday, 12/17/2020 yielded no new positive tests results in our staff.

Additionally, with the weather now becoming too harsh for outside window visits our staff is recommending we discontinue the window visits and now utilize the existing Pavilions entrance for vestibule visits to begin the week of 1/3/21.

Each day a specific department or Pavilions will be scheduled for the visitations, as follows:

Vestibule Visits

Monday- Rehab

Tuesday – Aspen & Elm

Wednesday - Birch

Thursday- Cherry

Friday – Dogwood

Visits may take place in the vestibule between 10:30-12 and 1:30-4 on the assigned days. They will be in 15 minute increments as they have been scheduled around and between meals.

There will be a rolling cart placed outside during these hours where families may continue to drop off items. Take-out food is discouraged during this time since it will be out in the cold, and we will not have staff going through the vestibule to pick it up with families present.

Families may use the vestibule phone to call the Campus Manager to speak with the resident. Families may not sign-up for more than one month at a time. All visits must be prescheduled by contacting the Pavilion Assistant Director of Nursing (ADON) or social worker. For the cottages please contact the director or the cottage nurse.

The Pavilions leadership and staff recognize that this may be a challenging Holiday Season for our residents and their families. We hope that you will find some comfort in our commitment to help everyone stay safe, and connected, while working within the restrictions we must follow.

Thank you all for your understanding,

Wishing you a Happy & Healthy Holiday Season!



Grand Traverse Pavilions

A COMMUNITY CARING FOR GENERATIONS

1000 Pavilions Circle, Traverse City, MI 49684

For more information:

Rose Coleman - Chief Operating
Officer (COO)/Clinical Services
Office: (231)932-3153
RColeman@gtpavilions.org